

	<p style="text-align: center;">International Financial Services Centres Authority (A statutory authority established by Government of India) 2nd & 3rd Floor, Savvy Pragya, Gujarat International Finance Tec-City, Gandhinagar Gujarat – 382355, India.</p>
CORRIGENDUM-3	
RFP Reference No. <u>IFSCA/Technology/2025/002</u> dated 11 June 2025	

Dated: 21st July 2025

Subject: Corrigendum-3 to the RFP titled “Selection of System Integrator (SI) to Design, Develop, Implement and Maintain ERP System of IFSCA.”

The clauses given under the column ‘Relevant Clause’ in the table below are the clauses currently present in the RFP No. IFSCA/ERP/2025/002. These clauses are being replaced / modified with the clauses mentioned under column ‘Modified/Replaced clause/The clause to be read as’ of the table below and the RFP shall be read in accordance with the Replaced Clauses. Except as otherwise provided herein; all other clauses and terms & conditions of the RFP remain unchanged

Sno	RFP Section / Sub-Section	Relevant Clause	Modified / Replaced Clause / The clause to be read as				
1.	Section 5	<div>Section 5: Schedule of Events</div> <table><tr><td>Earnest Money Deposit (EMD)</td><td>Rs. 30,00,000/- (Rupees Thirty lakhs only) EMD should be submitted along with the bid in the form of a Bank Guarantee (BG) issued by a Scheduled Commercial Bank which should be valid up to 180 days from the due date of</td></tr></table>	Earnest Money Deposit (EMD)	Rs. 30,00,000/- (Rupees Thirty lakhs only) EMD should be submitted along with the bid in the form of a Bank Guarantee (BG) issued by a Scheduled Commercial Bank which should be valid up to 180 days from the due date of	<div>Section 5: Schedule of Events</div> <table><tr><td>Earnest Money Deposit (EMD)</td><td><u>The System Integrator may make the EMD payment of Rs. 30,00,000/- (Rupees Thirty Lakhs only) online via IFSCA's e-Procurement portal.</u></td></tr></table>	Earnest Money Deposit (EMD)	<u>The System Integrator may make the EMD payment of Rs. 30,00,000/- (Rupees Thirty Lakhs only) online via IFSCA's e-Procurement portal.</u>
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Earnest Money Deposit (EMD)	<u>The System Integrator may make the EMD payment of Rs. 30,00,000/- (Rupees Thirty Lakhs only) online via IFSCA's e-Procurement portal.</u>						

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			bid submission.	Last date (deadline) for submission of bids including EMD (on or before)	<u>11th August 2025 at 1500 hrs.</u> The bids shall be uploaded in the format and mode as provided for in the e-Procurement Portal for this RFP and shall be digitally signed by the authorized signatory by the System Integrator. The System Integrator may make the EMD payment online via IFSCA's e-Procurement portal.
		Last date (deadline) for submission of bids including EMD (on or before)	04 th August 2025 at 1500 hrs. The bids shall be uploaded in the format and mode as provided for in the e-Procurement Portal for this RFP and shall be digitally signed by the authorized signatory by the System Integrator. The System Integrator may make the EMD payment online via IFSCA's e-Procurement portal.		
		Date and time for opening of Pre Qualification and Technical Bids	06 th August 2025 at 1500 hrs	Date and time for opening of Pre Qualification and Technical Bids	<u>12th August 2025 at 1500 hrs</u>
2.	Section 9	Section 9. Scope of Work viii. The solution shall support auto alerts and reminders, integration of digital signature/ e-sign, SMS and email gateway, multilevel authentication as per the design requirements of the modules.		Section 9. Scope of Work viii. The solution shall support auto alerts and reminders, integration <u>with</u> digital signature/ e-sign, SMS and email gateway, <u>multifactor</u> authentication as per the design requirements of the modules.	

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3.	Section 9.3	Section 9.3 Documentation 5. Documentation & Version Control <ul style="list-style-type: none">• Maintenance of all software documentation and version management logs reflecting functionality and updates.• Any solution changes (format, workflow, code) must be documented and submitted with version tracking.• Final and updated versions of:<ul style="list-style-type: none">○ SRS, SDD, UI/UX Design, Test Cases, Code Analysis, and User Manuals (for CMS, WMS, EMS, and applications).	Section 9.3 Documentation 5. Documentation & Version Control <ul style="list-style-type: none">• Maintenance of all software documentation and version management logs reflecting functionality and updates.• Any solution changes (format, workflow, code) must be documented and submitted with version tracking.• Final and updated versions of:<ul style="list-style-type: none">○ SRS, SDD, UI/UX Design, Test Cases, Code Analysis, and User Manuals (for all ERP modules). <p><i>Please note: User manuals may be read as above in Annexure IX (point no. 8,10,11) of the RFP</i></p>												
4.	Section 9.13	Existing Section/Clause Section 9.13 - Key Personnel (During AMC) i. The SI is required to deploy 9 persons initially during the AMC (gradual reduction to 7 over the AMC period) at IFSCA premises throughout the Maintenance and Support period for uninterrupted and effective support . ii. Details of the Key Personnel and Minimum Qualifications: The minimum qualifications of the human resources are given below: <table><tr><th>Sno</th><th>Profile Name (Number of resources)</th><th>Number of Resources</th><th>Min. Qualification & Experience</th><th>Key Roles & Responsibilities</th></tr><tr><td>1.</td><td>ERP Technical Lead / Full</td><td>(4 → 3 → 2 → 2)</td><td>B.E./B.Tech (CS/IT)</td><td>- Code-level support (frontend/backend)</td></tr></table>				Sno	Profile Name (Number of resources)	Number of Resources	Min. Qualification & Experience	Key Roles & Responsibilities	1.	ERP Technical Lead / Full	(4 → 3 → 2 → 2)	B.E./B.Tech (CS/IT)	- Code-level support (frontend/backend)
Sno	Profile Name (Number of resources)	Number of Resources	Min. Qualification & Experience	Key Roles & Responsibilities											
1.	ERP Technical Lead / Full	(4 → 3 → 2 → 2)	B.E./B.Tech (CS/IT)	- Code-level support (frontend/backend)											

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			Stack Developer	gradual reduction over 4 year AMC period	And Minimum 2–4 yrs exp in ERP , full stack development	<ul style="list-style-type: none"> - Integration maintenance - Code optimization - Bug fixing
		2.	ERP Functional Consultant / Analyst	(1)	MBA (HR/Finance) And 2–4 yrs experience in ERP projects.	<ul style="list-style-type: none"> - understand IFSCA dept needs and act as a link between IFSCA's departmental nodal officers and SI's Staff. - Handle HR-related issues (attendance, payroll)- Interact with end-users - Handle Finance Module-related issues - Interact with end-users -Configuration support
		3.	Database Administrator	(1)	B.Tech/BCA/MCA And Certification (e.g., Oracle, MySQL, PostgreSQL) etc as per technology stack proposed And 2+ yrs in DB admin	<ul style="list-style-type: none"> - Ensure DB uptime & performance - Run backup/restore- Patch management, user roles
		4.	System Administrator /	(1)	B.Tech (CS/IT)	- Server, VM & network health

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			Infra Support		And OS/Cloud certification (Linux, Windows) And 2–4 yrs exp in IT Project	- ERP hosting infra support - SSL, firewall, OS patches
		5.	Helpdesk & End User Support Executive	(1)	Graduate (any) And ERP exposure (1–3 yrs)	- Ticketing system- User queries resolution - Daily logs, minor UI/backend issues
		6.	Project Manager / Support Coordinator	(1)	B.Tech / MBA And 2-4 yrs in ERP project/ And PMP/ITIL	- Manage SLA compliance - Coordinate between client & support team- Weekly reporting
		iii. Selection a) The SI needs to provide options (in the form of resumes/ CVs) for the afore-mentioned resources and IFSCA reserves the right to interview and select the personnel as per requirements. b) IFSCA reserves the right to review the performance of aforementioned resources and in case of unsatisfactory performance, IFSCA could seek replacement of the same. In such a case, the resource is to be replaced within				

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		<p>30 days of such a request being raised by IFSCA.</p> <p>iv. Roles and Responsibilities</p> <ul style="list-style-type: none"> a) The SI or on-site service personnel shall be responsible for providing all the services as laid out in this RFP. b) The SI or on-site service personnel shall be responsible for servicing any changes in the solution, as per directives from IFSCA. c) The SI or on-site service personnel shall be responsible for providing warranty, maintenance, and support for the Solution for the time period specified in this RFP. d) The on-site service personnel shall be present in the IFSCA office during the official working hours of IFSCA from start of warranty period till the completion of the contract e) If any defect in the Solution is not rectified by the SI before the end of the Warranty Period, the Warranty Period shall be extended without prejudice to rights of IFSCA until: <ul style="list-style-type: none"> i. the defect has been corrected; and ii. the Solution functions in accordance with the Contract. f) Where the SI is not the Manufacturer/ OEM of certain components of the Solution, then the SI shall disclose the Manufacturer/ OEM's warranty for scvuch components to IFSCA and, in the event such warranty exceeds the SI's warranty under this Contract in any respect, it shall ensure that IFSCA will receive the benefit of the Manufacturer's warranty. SI to submit to IFSCA a copy of MoU/ Agreement signed with OEM, if applicable. <p>Revised/Modified Section/Cause</p> <p>Section 9.13 - <u>Key Minimum Personnel to be deployed at IFSCA HQ (Onsite)</u></p> <p>Table A – Key Minimum Personnel (From Project Kickoff till the end of Warranty)</p> <ul style="list-style-type: none"> i. The SI is required to deploy minimum 5 persons initially from the project Kickoff till end of Warranty at IFSCA premises. ii. Details of the Key Personnel and Minimum Qualifications: The minimum qualifications of the human resources are given below:
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Table A				
Sno	Profile Name (Number of resources)	Number of Resources	Min. Qualification & Experience	Key Roles & Responsibilities
1.	Business Analyst	(2)	Btech (CSE/IT)/MBA(HR/Finance) And 2–4 yrs experience in IT projects.	- Gather and analyze business requirements from stakeholders - Translate business needs into clear technical specifications for development and testing teams. - Ensure project alignment with business goals
2.	ERP Functional Consultant / Analyst – HR	(1)	MBA (HR) And 2–4 yrs experience in ERP projects.	- understand IFSCA dept needs and act as a link between IFSCA’s departmental nodal officers and SI’s Staff. - Handle HR-related issues (attendance, payroll)- Interact with end-users - Interact with end-users -Configuration support
3.	ERP Functional Consultant / Analyst – Finance and Accounts	(1)	CA/MBA (Finance) And	- understand IFSCA dept needs and act as a link between IFSCA’s departmental nodal officers and SI’s Staff. - Handle Finance Module-related issues - Interact with end-users

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				2–4 yrs experience in ERP projects.	-Configuration support																		
		4.	Project Manager / Support Coordinator	(1) B.Tech / MBA And 5+ yrs in ERP project/ And PMP/ITIL	- Manage SLA compliance - Coordinate between client & support team - Weekly reporting																		
<p>Table B - Key Minimum Personnel (During AMC at IFSCA HQ)</p> <p>i. The SI is required to deploy Minimum 9 persons during the AMC .SI may gradually reduce the ERP Technical Lead/Full stack developer to 7 over the AMC period at IFSCA premises.</p> <p>ii. Details of the Key Personnel and Minimum Qualifications: The minimum qualifications of the human resources are given below</p>																							
<table border="1"> <thead> <tr> <th colspan="6">Table B</th></tr> <tr> <th>Sno</th><th>Profile Name (Number of resources)</th><th>Number of Resources</th><th>Min. Qualification & Experience</th><th>Key Roles & Re sponsibilities</th><th>Man-Month Rate (INR)</th></tr> </thead> <tbody> <tr> <td>1.</td><td>ERP Full Stack Developer</td><td>(4 → 3 → 2 → 2) gradual reduction over 4 year AMC period</td><td>B.E./B.Tech (CS/IT) And</td><td>- Code-level support (frontend/backend) - Integration maintenance - Code optimization</td><td>To be filled by the Bidder</td></tr> </tbody> </table>						Table B						Sno	Profile Name (Number of resources)	Number of Resources	Min. Qualification & Experience	Key Roles & Re sponsibilities	Man-Month Rate (INR)	1.	ERP Full Stack Developer	(4 → 3 → 2 → 2) gradual reduction over 4 year AMC period	B.E./B.Tech (CS/IT) And	- Code-level support (frontend/backend) - Integration maintenance - Code optimization	To be filled by the Bidder
Table B																							
Sno	Profile Name (Number of resources)	Number of Resources	Min. Qualification & Experience	Key Roles & Re sponsibilities	Man-Month Rate (INR)																		
1.	ERP Full Stack Developer	(4 → 3 → 2 → 2) gradual reduction over 4 year AMC period	B.E./B.Tech (CS/IT) And	- Code-level support (frontend/backend) - Integration maintenance - Code optimization	To be filled by the Bidder																		

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				Minimum 2–4 yrs exp in ERP , full stack development	- Bug fixing		
		2.	ERP Functional Consultant / Analyst	(1) MBA (HR/Finance) And 2–4 yrs experience in ERP projects.	- understand IFSCA dept needs and act as a link between IFSCA’s departmental nodal officers and SI’s Staff. - Handle HR-related issues (attendance, payroll)- Interact with end-users - Handle Finance Module-related issues - Interact with end-users -Configuration support		
		3.	Database Administrator	(1) B.Tech/BCA/MCA And Certification (e.g., Oracle, MySQL, PostgreSQL) etc as per technology stack proposed And 2+ yrs in DB admin	- Ensure DB uptime & performance - Run backup/restore- Patch management, user roles		
		4.	System Administrator / Infra Support	(1) B.Tech (CS/IT) And OS/Cloud certification	- Server, VM & network health - ERP hosting infra support - SSL, firewall, OS patches		

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				(Linux, Windows) And 2–4 yrs exp in IT Project		
		5.	Helpdesk & End User Support Executive	(1) Graduate (any) And ERP exposure (1–3 yrs)	- Ticketing system- User queries resolution - Daily logs, minor UI/backend issues	
		6.	Project Manager / Support Coordinator	(1) B.Tech / MBA And 5+yrs in ERP project/ And PMP/ITIL	- Manage SLA compliance - Coordinate between client & support team- Weekly reporting	
		<p>Please note the following with respect to the above:</p> <ol style="list-style-type: none"> 1. The SI needs to ensure that the Deployment/ Maintenance of NIC servers has to be done from IFSCA HQ premises during the whole project duration. 2. O&M resource count may be increased or decreased as per project requirement and resources man month rate in table B and Table C as given below : 				

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Table C – Manpower rate for additional profiles not covered in Table B (To be filled by Bidder for any future requirements)

Profile Name (Number of resources)	Min. Qualification & Experience	Key Roles & Responsibilities	Man-Month Rate (INR)

3. Selection

- a) The SI needs to provide options (in the form of resumes/ CVs) for the afore-mentioned resources and IFSCA reserves the right to interview and select the personnel as per requirements.
- b) IFSCA reserves the right to review the performance of aforementioned resources and in case of unsatisfactory performance, IFSCA could seek replacement of the same. In such a case, the resource is to be replaced within 30 days of such a request being raised by IFSCA.

4. Roles and Responsibilities

- a) The SI or on-site service personnel shall be responsible for providing all the services as laid out in this RFP.
- b) The SI or on-site service personnel shall be responsible for servicing any changes in the solution, as per directives from IFSCA.
- c) The SI or on-site service personnel shall be responsible for providing warranty, maintenance, and support for the Solution for the time period specified in this RFP.
- d) The on-site service personnel shall be present in the IFSCA office during the official working hours of IFSCA from start of warranty period till the completion of the contract
- e) If any defect in the Solution is not rectified by the SI before the end of the Warranty Period, the Warranty Period shall be extended without prejudice to rights of IFSCA until:
 - i. the defect has been corrected; and
 - ii. the Solution functions in accordance with the Contract.

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		<p>f) Where the SI is not the Manufacturer/ OEM of certain components of the Solution, then the SI shall disclose the Manufacturer/ OEM's warranty for such components to IFSCA and, in the event such warranty exceeds the SI's warranty under this Contract in any respect, it shall ensure that IFSCA will receive the benefit of the Manufacturer's warranty. SI to submit to IFSCA a copy of MoU/ Agreement signed with OEM, if applicable.</p>	
5.	9.16	<p>9.16 Licensing</p> <p>a. SI would be required to provide Enterprise-wide all-inclusive based licenses as applicable considering all functionalities, features, and modules as per the requirements of IFSCA during the contract period with possible extensions or renewals post completion of the contract. SI must ensure that the entire solution is hosted on a NIC Data Centre along with support and maintenance of the server. Costs for the proposed services to be availed from NIC are to be calculated using Cloud Calculator provided on the website of National Informatics Centre Services Inc. (NICSI) using prevailing rates of the day. Please note that the role of IFSCA in this regard would be limited to liaising with NIC for providing access to assets allocated by NIC to IFSCA. IFSCA carries no obligation to provide any hardware/ software that may be needed for the proposed Solution. Bidders are to bear all costs for purchase, operation and maintenance of all software/ hardware required for smooth integration of the Solution on the Production Environment, including availing any services from NIC, change in configurations of servers, change in OS running on NIC</p>	<p>9.16 Licensing</p> <p>a. The System Integrator (SI) is required to provide enterprise-wide, all-inclusive licenses as applicable, covering all functionalities, features, and modules as per the requirements of IFSCA, for the duration of the contract including possible extensions or renewals. The SI must ensure that the entire solution is deployed and operates on infrastructure hosted at the NIC Data Centre/ <u>Meghraj 2.0.</u> <u>IFSCA shall provision and bear the costs of infrastructure services on the NIC Cloud platform as per its internal arrangements with NIC. The SI will be provided access to the required infrastructure by IFSCA. However, the SI shall be responsible for:</u></p> <ul style="list-style-type: none"> • <u>Integration and deployment of the Solution on the IFSCA-provided NIC infrastructure.</u> • <u>Installation, operation, and maintenance of all software and hardware components.</u> • <u>Procuring and managing any software licenses (such as databases , third-party tools etc) not provided by NIC.</u> • <u>Ensuring compatibility with the OS, configurations, and other specifications provisioned by IFSCA on the NIC servers.</u> <p><u>All such costs, excluding those related to NIC infrastructure provisioning (borne by IFSCA) as given in Annexure XVII,</u></p>

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		<p>servers, purchase of database licenses etc. Bidders are required to include all such costs in the Financial Bid given in Annexure VIII.</p>	
6.	Section 11	<p>Section 11. Payment terms</p> <p>a. Payment will be made only upon satisfactory completion of Milestone as defined at <i>Annexure-IX</i>, submission of proper Invoice from the SI and approval of Authority on the same. Any delay in achieving milestones/ deliverables/ activities from SI shall automatically result in delay in payment from IFSCA.</p>	<p>Section 11. Payment terms</p> <p>a. Payment will be made <u>within 30 days after the</u> satisfactory completion of Milestone as defined at <i>Annexure-IX</i>, submission of proper Invoice from the SI and approval of Authority on the same. Any delay in achieving milestones/ deliverables/ activities from SI shall automatically result in delay in payment from IFSCA.</p>
7.	Section 18	<p>Section 18 Earnest Money deposit (EMD)</p> <p>a. The Bidder shall furnish EMD for the amount and validity period as mentioned in <i>Schedule of Events</i> of this RFP.</p> <p>b. The EMD in the form of Bank Guarantee (as specified in <i>Appendix-I</i>) shall be issued in favour of IFSCA by any scheduled commercial bank in India. Original Bank Guarantee should be submitted along with technical bid within the bid submission date and time for the RFP.</p> <p>c. Any Bid not accompanied by EMD for the specified amount and not submitted to IFSCA as mentioned in this RFP will be rejected as</p>	<p>Section 18 Earnest Money deposit (EMD)</p> <p>a. The Bidder shall furnish EMD for the amount and validity period as mentioned in <i>Schedule of Events</i> of this RFP.</p> <p>b. <u>EMD must remain valid for at least 45 days beyond the final bid validity period and the validity of the EMD should be extended in the event the last date of bid validity is extended.</u></p> <p>c. Any Bid not accompanied by EMD for the specified amount and not submitted as mentioned in this RFP will be rejected as non-responsive.</p> <p>d. "The EMD of the unsuccessful Bidder(s) shall be refunded by the Authority within 180 days from the last date of bid submission or 30 days from the date of award of contract,</p>

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		<p>non-responsive.</p> <p>d. "The EMD of the unsuccessful Bidder(s) shall be refunded by the Authority within 180 days from the last date of bid submission or 30 days from the date of award of contract, whichever is earlier. The EMD of the successful bidder shall be retained as per the terms of the RFP and adjusted or returned as specified."</p> <p>e. The EMD of the successful Bidder will be discharged upon the successful Bidder signing the Contract with IFSCA and furnishing the Bank Guarantee for the amount and validity as mentioned in this RFP.</p> <p>f. No interest is payable on EMD.</p> <p>g. The EMD may be forfeited:</p> <ol style="list-style-type: none"> if a Bidder withdraws its Bid during the period of Bid validity specified in this RFP; or if a Bidder makes any statement or encloses any form which turns out to be false/ incorrect at any time prior to signing of Contract; or if the successful Bidder fails to accept Purchase Order and/or sign the Contract with IFSCA or furnish Bank Guarantee, within the specified time period in the RFP. <p>h. If EMD is forfeited for any reasons mentioned</p>	<p>whichever is earlier. The EMD of the successful bidder shall be retained as per the terms of the RFP and adjusted or returned as specified."</p> <p>e. <u>The EMD of the successful Bidder will be discharged upon the successful Bidder signing the Contract with IFSCA.</u></p> <p>f. No interest is payable on EMD.</p> <p>g. The EMD may be forfeited:</p> <ol style="list-style-type: none"> if a Bidder withdraws its Bid during the period of Bid validity specified in this RFP; or if a Bidder makes any statement or encloses any form which turns out to be false/ incorrect at any time prior to signing of Contract; or if the successful Bidder fails to accept Purchase Order and/or sign the Contract with IFSCA or furnish Bank Guarantee, within the specified time period in the RFP. <p>h. If EMD is forfeited for any reasons mentioned above, the concerned bidder may be debarred from participating in the RFPs floated by IFSCA in future, as per sole discretion of IFSCA for a period of two years from the date of default of the nature mentioned above</p>
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		above, the concerned bidder may be debarred from participating in the RFPs floated by IFSCA in future, as per sole discretion of IFSCA for a period of two years from the date of default of the nature mentioned above.					
8.	Section 29.	Section 29. Subcontracting As per the scope of this RFP, sub-contracting is not permitted.	Section 29. Subcontracting <u>As per the Scope of this RFP, sub-contracting is permitted subject to provisions given in Clause 17.3 of the MSA (Appendix-V)</u>				
9.	Annexure XIV-1.2 A	Performance Management System <table border="1"><thead><tr><th>Overview</th></tr></thead><tbody><tr><td>Allow employees to view and update their performance summary, track theirperformance, perform tasks, and request services This includes:<ul style="list-style-type: none">• Performance Management• Annual Performance Appraisal Report• Self-Review and Rating System• Approval Workflow</td></tr></tbody></table>	Overview	Allow employees to view and update their performance summary, track theirperformance, perform tasks, and request services This includes: <ul style="list-style-type: none">• Performance Management• Annual Performance Appraisal Report• Self-Review and Rating System• Approval Workflow	Performance Management System <table border="1"><thead><tr><th>Overview</th></tr></thead><tbody><tr><td>Allow employees to view and update their performance summary, track theirperformance, perform tasks, and request services This includes:<ul style="list-style-type: none">• Performance Management• Annual Performance Appraisal Report• Self-Review and Rating System• Approval Workflow• <u>Service Book/ Records Maintenance/ Updation</u>• <u>KRAs – Key Responsibility Areas</u></td></tr></tbody></table>	Overview	Allow employees to view and update their performance summary, track theirperformance, perform tasks, and request services This includes: <ul style="list-style-type: none">• Performance Management• Annual Performance Appraisal Report• Self-Review and Rating System• Approval Workflow• <u>Service Book/ Records Maintenance/ Updation</u>• <u>KRAs – Key Responsibility Areas</u>
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10.	Annexu	Existing Clause					

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re XVII

Annexure XVII: Infra Sizing

Complete the infrastructure sizing template below with all relevant details.

- Use the MeghRaj 2.0 Cloud Infrastructure Cost Calculator (refer PaaS) to estimate the cloud costs. Link to the cost calculator: <https://ngc.gov.in/cost-calculator>
- Ensure all sizing estimates account for peak loads, redundancy, and high availability requirements as per this RFP.
- Provide justifications for each component and ensure compliance with government security and performance guidelines.
- Share proposed complete Tech stack for ERP System.

Infrastructure Sizing Template (Indicative) use Platform as a Service (PaaS):

S. No	Architecture Layer	Component/Product	Environment	Instance Count	Quantity	vCPUs (each instance)	Memory (each instance) (GB)	Disk (GB)	Justification	Estimated Cost (Meghraj 2 Calculator)

Assumptions & Justifications

- Clearly state all assumptions related to scalability, redundancy, and load balancing.
- Justify the need for each infrastructure component based on system design and expected usage.
- Indicate any reserved capacity for future scaling.

Summary of MeghRaj 2.0 Platform as a Service (PaaS) Infrastructure Cost Estimates as below:

This cost will be borne by IFSCA and not part of TCO/ BOM, Share details as below for Infra sizing cost estimation:

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Phase	Total Estimated Cost (₹)
A. Year 1-2 (including Warranty Period)	₹XXXX
B. Year 3-6	₹XXXX
Grand Total (A+B)	₹XXXX

Compliance & Security Requirements

- Solution Provider must ensure all infrastructure components comply with government security standards.
- The System must adhere to Cert-In security guidelines.
Disaster recovery and data backup strategies must be clearly outlined.

Revised/Modified Clause

Annexure XVII: Infra Sizing

Complete the infrastructure sizing template below with all relevant details.

1. Use the MeghRaj 2.0 Cloud Infrastructure Cost Calculator **to estimate the total infra sizing cost**. Link to the cost calculator: <https://ngc.gov.in/cost-calculator>
2. **System Integrator (SI) must select “Project Duration” as “1 Month” and “Private Cloud” under the “Cloud Offering” category while using the calculator.**
3. Ensure all sizing estimates account for peak loads, redundancy, and high availability requirements as per this RFP.
4. Provide justifications for each component/Product and ensure compliance with government security and performance guidelines.
5. Share proposed complete Tech stack for ERP solution.

Infrastructure Sizing Template (Indicative):

S. No	Cloud offering	Environment (QA, UAT/pre-	Architecture Layer (Web/App/D	Product Name/Component	Service Type (PaaS/IaaS	Instance Count	Quantity	vCPUs (each instance)	Memory (each instance)	Disk (GB)	Configuration or any details	Monthly/Yearly unit price	Estimated Total Cost (Meghr	Justification
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		prod, Prod and DR	atabas e)	nent Nam e	S)			nce)	(GB)					aj 2 Calculat or) for entire duratio n 7 years	
	Priva														
	te														
	Clou														
	d														

Note: Above table is indicative for sizing. SI can add columns and rows for detailed understanding for evaluation at IFSCA end. Whatever sizing details will be shared as above will be shared with NIC team for provisioning Infra.

All the four environments (QA, UAT/Pre-Prod, Production and DR) need to be considered while filling the above details whose cost will be borne by IFSCA. Further, QA, UAT/Pre-Prod need to be provisioned at 50 % of the size of production and DR at 100 % of the size of the production.

Assumptions & Justifications

- Clearly state all assumptions related to scalability, redundancy, and load balancing.
- Justify the need for each infrastructure component based on system design and expected usage.
- Indicate any reserved capacity for future scaling and select option accordingly on calculator if applicable.

This below-mentioned **cost will be borne by IFSCA and is not part of TCO/ BOM**. However, **marks have been allotted for optimal infra sizing** in the Technical evaluation criteria under the criteria – “Proposed Solution and Presentation”.

Summary of Total Infra Sizing Cost Estimation:

Phase	Total Estimated Cost (₹)
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		A. Year 1-2 (including Warranty Period)	₹XXXX
		B. Year 3-6	₹XXXX
		Grand Total (A+B)	₹XXXX
		<p><u>Note: Please provide year-wise/periodic breakdown separately.</u></p> <p>Compliance & Security Requirements</p> <ul style="list-style-type: none"> • Solution Provider must ensure all infrastructure components comply with government security standards. • The System must adhere to Cert-In security guidelines. • Disaster recovery and data backup strategies must be clearly outlined. <p><u>Declaration and Certification</u></p> <p><u>We certify that the above infrastructure estimates have been computed using the MeghRaj 2.0 Cloud Calculator and are aligned with the optimum solution performance and security requirements stipulated in this RFP and we agree to its inclusion in the evaluation of our submission.</u></p> <p><u>Authorized Signatory:</u> <u>Name:</u> _____ <u>Designation:</u> _____ <u>Company:</u> _____ <u>Date:</u> _____</p>	
11.	Section 40	Section 40 Hosting/ Cloud requirements	<p><u>All requirements mentioned in this section related to Backup Services, Security Services like Vulnerability Assessment (VA), Antivirus (AV), Application Load Balancer + WAF, SSL Certificate, HSM, Next Gen Firewall, SIEM - 500 EPS and Disaster Recovery (DR) setup will be provisioned by IFSCA post finalization of tender in consultation with the SI- However, application/data/information/solution security needs to</u></p>

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						<u>provisioned by the SI along with integration with existing security solutions at IFSCA.</u>		
12.	Annexure-V: ELIGIBILITY CRITERIA	2.	<p>The bidder must be a profitable entity for the last three financial years* (i.e., FY 2024-25, FY 2023-24, FY 2022-23) and has not incurred any cash loss from operating activities in the last five FYs.</p> <p>*In case the company/LLP operates on calendar year, the audited statements will be required for calendar years 2024, 2023 and 2022.</p>		<p>Certificate issued by Company’s statutory auditor on Profitability (PAT) for the last three financial years (i.e., FY 2024-25, FY 2023-24, FY 2022-23) as per <i>Annexure-III</i>.</p>	2.	<p>The bidder must be a profitable entity for the last three financial years* (i.e., FY 2024-25, FY 2023-24, FY 2022-23) and has not incurred any cash loss from operating activities in the last five FYs.</p> <p>*In case the company/ LLP operates on calendar year, the audited statements will be required for calendar years 2024, 2023 and 2022.</p>	<p>Certificate issued by Company’s statutory auditor on Profitability (PAT) for the last three financial years (i.e., FY 2024-25, FY 2023-24, FY 2022-23) as per <i>Annexure-III</i>.</p> <p><u>In case, if audited financial statements for FY 2024-25 are not available, the bidders need to submit financial statements duly certified by the company’s statutory auditor/ Company Secretary</u></p>

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13.	Annexure-V: ELIGIBILITY CRITERIA	7	Any Bid not accompanied by EMD for the specified amount and not submitted to IFSCA as mentioned in this RFP will be rejected as non-responsive.		The bidder shall submit EMD, as mentioned in the RFP for submission of EMD in the prescribed format.		7	Any Bid not accompanied by EMD for the specified amount and not submitted to IFSCA as mentioned in this RFP will be rejected as non-responsive.		<p>The bidder shall submit EMD</p> <p>Exception: MSME are exempted from submission of EMD.</p> <p>Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSMEs) or are registered with the Central Purchase Organization or the concerned Ministry or Department or Startups as recognized by Department of Industrial Policy & Promotion (DIPP) are exempted from submission of EMD</p>

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14.	Annexure-VI: Technical Evaluation criteria	Criteria	Basis for valuation (Max Marks)	Weightage	Criteria	Basis for valuation (Max Marks)	Weightage														
		1.	<p>The Bidder turnover in FY 2024-25 from IT and IT enabled services (ITeS)</p> <p>* In case the company/ LLP operates on calendar year, the audited statements will be required for calendar year 2024.</p> <p>Note: For the purpose of this criterion, turnover includes application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p> <table><tr><th>Average Annual Turnover (INR Crores)</th><th>Marks Allotted</th></tr><tr><td>₹75.00 Crores to ₹150.00 Crores</td><td>05 Marks</td></tr><tr><td>More than ₹150.00 Crores up to ₹300.00 Crores</td><td>06 Marks</td></tr><tr><td>More than ₹300.00</td><td>07 Marks</td></tr></table>	Average Annual Turnover (INR Crores)	Marks Allotted	₹75.00 Crores to ₹150.00 Crores	05 Marks	More than ₹150.00 Crores up to ₹300.00 Crores	06 Marks	More than ₹300.00	07 Marks	Maximum marks-10	1.	<p>The Bidder turnover in FY 2024-25 from IT and IT enabled services (ITeS)</p> <p>* In case the company/ LLP operates on calendar year, the audited statements will be required for calendar year 2024.</p> <p>Note: For the purpose of this criterion, turnover includes application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p> <table><tr><th>Average Annual Turnover (INR Crores)</th><th>Marks Allotted</th></tr><tr><td>₹75.00 Crores to ₹150.00 Crores</td><td>05 Marks</td></tr><tr><td>More than ₹150.00 Crores up to ₹200.00 Crores</td><td>06 Marks</td></tr><tr><td>More than ₹200.00 Crores up to ₹250.00</td><td>07 Marks</td></tr></table>	Average Annual Turnover (INR Crores)	Marks Allotted	₹75.00 Crores to ₹150.00 Crores	05 Marks	More than ₹150.00 Crores up to ₹200.00 Crores	06 Marks	More than ₹200.00 Crores up to ₹250.00
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			<table><tr><td>Crores up to ₹500.00 Crores</td><td></td></tr><tr><td>More than ₹500.00 Crores up to ₹750.00 Crores</td><td>08 Marks</td></tr><tr><td>More than ₹750.00 Crores</td><td>10 Marks</td></tr></table>	Crores up to ₹500.00 Crores		More than ₹500.00 Crores up to ₹750.00 Crores	08 Marks	More than ₹750.00 Crores	10 Marks												
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2	<p>Bidder as SI covering implementation of HRMS/ERP and Finance & Accounting in Central or State Govt./ Central or State Govt owned Organizations/ PSUs/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having at least 100 users in the last five (05) Financial Years in India.</p> <p>For this requirement, bidder's experience shall be in the execution of IT projects/ maintenance of IT projects and excluding consultancy services for the IT projects.</p> <table><tr><th>No. of Projects</th><th>Project cost (Rs. 5-10 Crore)</th></tr><tr><td>1</td><td>03 marks</td></tr><tr><td>2</td><td>06 marks</td></tr><tr><td>3</td><td>09 marks</td></tr><tr><td>4</td><td>12 marks</td></tr></table>	No. of Projects	Project cost (Rs. 5-10 Crore)	1	03 marks	2	06 marks	3	09 marks	4	12 marks	Maximum marks-20	<table><tr><td><u>Crores</u></td><td></td></tr><tr><td><u>More than ₹250.00 Crores up to ₹300.00 Crores</u></td><td>08 Marks</td></tr><tr><td><u>More than ₹300.00 Crores up to ₹350.00 Crores</u></td><td>09 Marks</td></tr><tr><td><u>More than ₹350.00 Crores</u></td><td>10 Marks</td></tr></table>	<u>Crores</u>		<u>More than ₹250.00 Crores up to ₹300.00 Crores</u>	08 Marks	<u>More than ₹300.00 Crores up to ₹350.00 Crores</u>	09 Marks	<u>More than ₹350.00 Crores</u>	10 Marks
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2	<p>Bidder as SI and/or OEM covering implementation of HRMS/ERP and Finance & Accounting in Central or State Govt./ Central or State Govt owned Organizations/ PSUs/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having at least 100 employees in the last five (05) Financial Years in India.</p> <p>For this requirement, bidder's experience shall be in the execution of IT projects/ maintenance of IT projects and excluding consultancy services for the IT projects.</p> <table><tr><th>No. of Projects</th><th>Project cost (Rs. 5-10 Crore)</th></tr><tr><td>1</td><td>03 marks</td></tr><tr><td>2</td><td>06 marks</td></tr><tr><td>3</td><td>09 marks</td></tr></table>	No. of Projects	Project cost (Rs. 5-10 Crore)	1	03 marks	2	06 marks	3	09 marks	Maximum marks-20											
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			5 and above	16 marks	20 marks		4	12 marks	16 marks		
							5 and above	16 marks	20 marks		
			Note: IFSCA may interact with client through visit/ VC or any other mode as deemed suitable for IFSCA to assess this criterion & the bidder need to facilitate for the interaction.				Note: IFSCA may interact with client through visit/ VC or any other mode as deemed suitable for IFSCA to assess this criterion & the bidder need to facilitate for the interaction.				
		3	NIC Cloud/ Meghraj Experience Bidder has hosted any Software/ IT project on NIC Data Centre or NIC Cloud or Meghraj/ Meghraj 2.0 Cloud. a. One project – 06 marks b. Two projects – 08 marks c. Three projects or above - 10 marks d.			Maximum marks-10	3	Cloud Hosting Experience: Bidder has hosted any Software/ IT project on NIC Data Centre or NIC Cloud or Meghraj/ Meghraj 2.0 Cloud or Meity empaneled Cloud Service Provider a. One project – 06 marks b. Two projects – 08 marks c. Three projects or above - 10 marks			Maximum marks-10
		4	CMMI level and Certifications Bidder has valid: a. CMMI level a. CMMI Level 3: 05 marks b. CMMI Level 4: 07 marks c. CMMI Level 5: 10 marks b. ISO 27001:2015: 06 marks c. ISO 9000/ ISO 9001: 04 marks			Maximum marks-20	4	CMMI level and Certifications Bidder has valid: a. CMMI level i. CMMI Level 3: 06 marks ii. CMMI Level 4: 08 marks iii. CMMI Level 5: 10 marks b. ISO 27001:2015: 03 marks c. ISO 9000/ ISO 9001: 02 marks			Maximum marks-15
							5.	Proposed Solution and Presentation 1. Proposed Solution: Maximum 10 marks Sub-score (Maximum marks for each			Maximum marks - 15

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		5.	<p>Proposed Solution and Presentation</p> <p>1. Proposed Solution: Maximum 05 marks</p> <p>Sub-score (Maximum marks for each component provided below)</p> <p>A. Methodology and Execution: 01 mark</p> <p>a. Project Management and Execution Strategy</p> <p>b. Data Migration Strategy and Tools</p> <p>c. Governance Framework</p> <p>d. Risk Mitigation Plan</p> <p>B. Technology and Architecture: 01 mark</p> <p>a. Solution Architecture</p> <p>b. Proposed Technology Stack</p> <p>c. System Integration & Implementation Plan</p> <p>d. Infrastructure Sizing, Scalability & Optimization</p> <p>C. Security and Quality: 01 mark</p> <p>a. Quality Assurance</p>	Maximum marks - 10		<p>component provided below)</p> <p>A. Methodology and Execution: 01 mark</p> <p>a. Project Management and Execution Strategy</p> <p>b. Data Migration Strategy and Tools</p> <p>c. Governance Framework</p> <p>d. Risk Mitigation Plan</p> <p>B. Technology and Architecture: 04 mark</p> <p>a. Solution Architecture</p> <p>b. Proposed Technology Stack</p> <p>c. System Integration & Implementation Plan</p> <p>d. Infrastructure Sizing, Scalability & Optimization</p> <p>C. Security and Quality: 03 mark</p> <p>a. Quality Assurance (QA) & Quality Control (QC) Mechanisms</p> <p>b. Cybersecurity Measures and Compliance Standards</p> <p>D. Innovation: 01 mark</p> <p>a. Use of Emerging Technologies</p> <p>b. Value Addition through Innovation/ Accelerators/ Proprietary</p>	
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			(QA) & Quality Control (QC) Mechanisms b. Cybersecurity Measures and Compliance Standards D. Innovation: 01 mark a. Use of Emerging Technologies b. Value Addition through Innovation/ Accelerators/ Proprietary tools E. Exit Strategy: 01 mark a. Exit Management/ Transition Plan b. Knowledge Transfer Approach 2. Presentation to the Technical Evaluation Committee (TEC) on the above-mentioned aspects: Maximum 05 marks					tools E. Exit Strategy: 01 mark a. Exit Management/ Transition Plan b. Knowledge Transfer Approach 2. Presentation to the Technical Evaluation Committee (TEC) on the above-mentioned aspects: Maximum 05 marks	
		6.	Proposed Solution Fitment Fitment of the solution proposed to IFSCA’s Scope of Work submitted as per instruction given in Annexure XV and Annexure XVI of the RFP - Maximum marks - 10	Maximum marks - 10					
						7.	Conference Room Pilot (CRP) i. Information Architecture and User Experience: 05 marks ii. Completeness of CRP Functionality: 05 marks iii. Tools/ Accelerators leveraged: 05 marks iv. Delivery artefacts from the CRP: 05 marks Note: The use-case(s) for the CRP with other details will be provided to the bidders who will qualify for the technical evaluation.	Maximum marks - 20	

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		<p>7. Conference Room Pilot (CRP)</p> <ul style="list-style-type: none"> i. Information Architecture and User Experience: 05 marks ii. Completeness of CRP Functionality: 05 marks iii. Tools/ Accelerators leveraged: 05 marks iv. Delivery artefacts from the CRP: 05 marks <p>Note: The use-case(s) for the CRP with other details will be provided to the bidders who will qualify for the technical evaluation.</p>	Maximum marks - 20	
15.	<p>Annexure -XIV</p> <p>Functional Requirement Process document : Finance and Accounts module</p>	<p>3.6.2 Core Accounting Section</p> <p>The system should be able to generate the following functionalities and reports</p> <ul style="list-style-type: none"> a. Recording and displaying financial transactions: This report should display all financial transactions of a business in a systematic and accurate manner. b. Classifying transactions based on assets, liabilities, and expenses which are derived from all other modules. This classification shall be based on the salary paid to employees, reports on the taxes deducted, reimbursements paid to employees under expense heads, vendor TDS and GST, GST and other statutory liabilities. <p>Other General requirements for Treasury, Finance and</p>		<p>3.6.2 Core Accounting Section</p> <p>The system should be able to generate the following functionalities and reports</p> <ul style="list-style-type: none"> a. Recording and displaying financial transactions: This report should display all financial transactions of a business in a systematic and accurate manner. b. Classifying transactions based on assets, liabilities, and expenses which are derived from all other modules. This classification shall be based on the salary paid to employees, reports on the taxes deducted, reimbursements paid to employees under expense heads, vendor TDS and GST, GST and other statutory liabilities. <p>Other General requirements for Treasury, Finance and</p>

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		<p>Accounts module:</p> <p>a. Go-Live & Post-Implementation Support:</p> <ul style="list-style-type: none">✓ Parallel run with legacy systems (Minimum 3 months), go-live support including reconciliation and monitoring.✓ Active Troubleshooting support during go-live and stabilization period (minimum 1 Audit of CAG).✓ Annual maintenance and technical support for 3 years post-deployment.		<p>Accounts module:</p> <p>a. Go-Live & Post-Implementation Support:</p> <ul style="list-style-type: none">✓ Parallel run with legacy systems (Minimum 3 months), go-live support including reconciliation and monitoring.✓ Active Troubleshooting support during go-live and stabilization period (minimum 1 Audit of CAG).✓ Annual maintenance and technical support <u>for 4 years post-deployment</u>																															
16.	Appendix-IV	<p>Appendix-IV: INDICATIVE SERVICE LEVEL AGREEMENT</p> <p>3.Service Windows & Severity Levels</p> <p>Table 2: Application Module/ Functionality wise Severity Matrix</p> <table><tr><th>Sr. No.</th><th>Application Module/ Functionality</th><th>Severity Level</th></tr><tr><td>1.</td><td>Total portal down</td><td>Critical</td></tr><tr><td>2.</td><td>More than one service of portal is impacted</td><td>High</td></tr><tr><td>3.</td><td>One service of portal is impacted</td><td>Medium</td></tr><tr><td>4.</td><td>Slow response of portal</td><td>Low</td></tr></table>		Sr. No.	Application Module/ Functionality	Severity Level	1.	Total portal down	Critical	2.	More than one service of portal is impacted	High	3.	One service of portal is impacted	Medium	4.	Slow response of portal	Low	<p>Appendix-IV: INDICATIVE SERVICE LEVEL AGREEMENT</p> <p>3.Service Windows & Severity Levels</p> <p>Table 2: Application Module/ Functionality wise Severity Matrix</p> <table><tr><th>Sr. No.</th><th>Application Module/ Functionality</th><th>Severity Level</th></tr><tr><td>1.</td><td>Total portal down</td><td>Critical</td></tr><tr><td>2.</td><td>More than one service of portal is impacted</td><td>High</td></tr><tr><td>3.</td><td>One service of portal is impacted</td><td>Medium</td></tr><tr><td>4.</td><td>Slow response of portal ("<u>Portal page load time exceeding 8 seconds under normal conditions.</u>")</td><td>Low</td></tr></table>		Sr. No.	Application Module/ Functionality	Severity Level	1.	Total portal down	Critical	2.	More than one service of portal is impacted	High	3.	One service of portal is impacted	Medium	4.	Slow response of portal (" <u>Portal page load time exceeding 8 seconds under normal conditions.</u> ")	Low
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Sd/- General Manager – IT

(IFSCA)

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S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
1	8	GeM Portal, an online platform launched by the Government of India for procurement of goods and services by central and state government organizations	Please provide the details of this Portal and any integration requirements with Oracle		IFSCA is a registered buying organization on the GeM platform and uses in accordance with Rule 149 of the General Financial Rules (GFR) 2017. The solution proposed should be capable of external system integration . The details about the technicalities of integration with external portals will be decided by mutual discussion between IFSCA and SI
2	8	Tally Prime Release 4.0 for accounting purposes - to be replaced by the proposed system.	Please share the modules implemented in Tally. What business functions are performed and are there any existing integrations.		IFSCA currently uses Tally Prime 6.1 primarily for core financial accounting functions, with a limited scope and no enterprise-wide integration. The modules implemented include General Ledger (GL), Accounts Payable (AP), Accounts Receivable (AR), Cash and Bank Book, Journal Vouchers and Contra Entries, Trial Balance, Balance Sheet, Profit & Loss Reports, and basic GST compliance reporting. Business functions performed

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					using Tally comprise the recording and processing of financial transactions, vendor payment tracking, revenue and receipt accounting and preparation of basic statutory reports. Currently, there are no automated integrations between Tally and other systems within IFSCA. All data exchange is manual, relying on Excel import/export templates, offline journal entry uploads, and manual reconciliation with Bank Accounts, HR and procurement-related data.
3	iii	Mobile app for ERP System	Please provide details of the mobile app. What all features need to be access through Mobile App		Standard functionalities (like HR modules) which are required to be used by a significant number of employees would need to be provided in the mobile app. More details may be decided at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
4		Section 2 of 3.6 Core finance & accounting View maintenance repairs and history.	Fixed assets module is restricted to financial & accounting related information. Is it ok to have the maintenance & repairs history as a report from Asset Maintenance?		Yes, maintenance & repairs history as a report from Asset Maintenance would suffice the requirement.
5		Scheduled maintenance Alerts & reports	Can this be handled through Asset maintenance module.		It should be part of the solution proposed.
6		Section 3 of 3.6 Budgets:	Is strategic planning & budgeting done as an activity before the financial period or year?		Strategic Planning & budgeting is done in advance as an activity before the beginning of financial year/period.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
7		Allocation of Budget and monitoring of utilisation as per projected time schedule	What is the project time schedule? Does it refer to any time bound activity?		Projected Time Schedule means Allocated Budget of Financial Year may be further broken down into monthly or quarterly Budget/ Expenses. Also, the budget can be allocated to specific projects like building, Tech-Upgradation or any other such project wherein a project specific budget is allocated. ERP should have capability of recording of allocated Budget along with time schedule/ availability period for such budget and monitoring of utilisation of the same at a real time basis.
8		Section 3.6.2 Financial Accounting Classifying transactions based on assets & liabilities... This classification shall be based on the salary paid to employees.	Please clarify the phrase 'This classification shall be based on salary paid to employees'. Why assets & liabilities are classified based on employee salary payments.		Necessary amendment has been done in the sno-15 of the Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
9		Section 3.6.2 Cost centre, based accounting	Does your organization use both Marginal and Absorption costing. Do you want driver-based planning & budgeting		Being regulatory nature of activity, IFSCA is not required or undertaking cost based accounting. Therefore, Section 3.6.2 Cost centre, based accounting be read as: Cost Analysis: This involves identifying and analysing various cost components (including trend analysis) for better cost management/ cost control measures (if any).
10		Section 3.4.2 Inventory	Is inventory envisaged for handling both capital and non capital items? Are issues of all inventory items controlled through approvals or is approval required only for higher value items?		Yes, procurement of capital and non-capital items are controlled through approvals and approval requirements as per Delegation of powers to various officers in the hierarchy. Procurement is subject to compliances of GFR rules of the Government based on value of items under procurement.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
11		Section 3.1.5 Employee Meal system	Which are the Third party systems for employee meal management which needs to be integrated. Also give all the external systems to which Oracle solution needs integrations.		Sodexo (Pluxee) Meal Card. Existing external systems which need integration are provided in the RFP (Section 8 (iv))
12		Section 3.2.1 Fee collection module	Are both Revenue and Expense leasing required?		There are three modules under Revenue Collection Module, viz. Fee Collection Module, Lease Income Module and Interest Income/Any other Income module. Revenue from leasing /renting of office space in IFSCA HQ or from auction of rights to run facilities such as a canteen or a business centre shall form part of Lease Income Module. Expense leasing module is not required.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
13		Section 3.2.1 sub clause e	Why is integration with Tally required when the proposed Oracle financials can replace Tally.		Integration with Tally is required for migration of Historical/legacy data. IFSCA will continue to record accounting entries in Tally until complete and stable implementation of proposed ERP is achieved. Requirement is to migrate data lying in Tally, pertaining to until such period, to the proposed ERP.
14		Section 3.2.2 Leasing	Do you have both Lease as Right or Use Asset and Expense off leases? Do you also have Sub leases?		The Lease Income collection module is to ensure that all Lease Revenue to IFSCA is duly received in accurate and timely manner with no instances of revenue leakage in lease rent collection. IFSCA will be acting as Lessor. Lease Income collection module should have capability to factor the sub-lease (if any) by the Lessee.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
15		Section 3.4.2 Data reconciliation	What kind of reconciliation is envisaged here.		Reconciliation of Sub-Heads of the items of the Financial Statements with each module (Fixed Assets, Fee, etc.) in the ERP, including reconciliation with IFSCA bank accounts
16		Section 3.5 Responsibility & Cost centers	Do you handle in house projects. If so , do you need project costing and Project management.		Project costing and project management are not required.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
17		Section 3 Finance and Accounts module	Is an integration required with the ERP and PFMS		IFSCA receives Grants from Government Grant in Aid-Salary and Grant in Aid-General and majority of Payments/Expenditures are directly routed through PFMS and therefore integration of ERP with PFMS (if permissible) is desirable. In case integration is not possible, the Input or Output of PFMS and ERP need to be aligned so as to avoid errors owing to manual processing/ recording of accounting entries for a transaction.
18		Section 3.5 Responsibility / Cost centre budgeting & forecasting	Forecasting based on 'Historical data' is envisaged. How many year's historical data is envisaged?		Past 3 years historical data may be used for analysis, budgeting and forecasting purposes.
19		Forex transactions	Do you handle foreign currency transactions or import any capital or revenue items from overseas? If so do you settle the same through foreign currency accounts?		IFSCA receives funds in Foreign Currency as Regulatory Fee, fines, penalties, etc from licensed entities and the same is maintained in USD Account of IFSCA. The same can be used

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					for payment required to be done in Foreign Currency or transferred to IFSCA INR Account at periodic intervals, as required. IFSCA maintains FC as well as INR accounts as well as INR Fixed Deposits with banks. IFSCA does NOT import any capital or revenue items from overseas
20		Purchase requisition & capital budget validation	Do you use purchase requisition? If so are budgets validated at the Purchase requisition time?		Presently, no purchase requisition system is in place. However, ERP should envisage that every expenditure to be incurred by the various department should go through the budget validation (i.e. proposed expenditure is within the allocated Budget and also reflect the headroom available before and after the proposed expenditure) as allocated to the respective department.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
21	9.4 Development /Customization	Solution may preferably be made by use of Open-source software with Enterprise support.	Can proprietary COTS solutions like Oracle E-Business Suite or SAP be proposed instead of open-source solutions?		The bidder may propose an appropriate solution ie. either Open Source or proprietary or a hybrid of both. RFP clause 9.4 does not bar proprietary /COTS solutions.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
22	10. Project Deliverables, Schedule and Milestones	Complete project to be implemented within twelve (12) months. Detailed functional scope across HRMS, Admin, Finance, etc.	Can the implementation timeline be extended for Oracle EBS considering module complexity and integration? Can we propose a phased Go-Live approach for different modules (e.g., HRMS first, then Finance)?		The project timeline of twelve (12) months is a firm requirement and has been defined keeping in view the organizational priorities, resource planning, and strategic alignment across all functional domains, including HRMS, Admin, and Finance. Accordingly, a phased Go-Live approach across modules may be used internally for planning and execution efficiency, but it must not result in any extension of the overall implementation timeline of 12 months or delay in full system readiness across the defined scope.
23	9.17 System & Security Audit	CERT-IN empanelled Software Audit firm	Will IFSCA nominate the CERT-IN auditor or should the SI engage one?		As per RFP clause 9, the bidder will have to engage the CERT-IN enabled auditor at their cost.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
24	Annexure XVII – Infra Sizing	Use MeghRaj 2.0 Cloud Infrastructure Cost Calculator	Can Oracle Cloud Infrastructure (OCI) be proposed instead of NIC Cloud? Request confirmation if OCI (Gov Cloud) is acceptable with data residency compliance.		Solution to be deployed on NIC/Meghraj 2.0 cloud as per RFP clause .
25	9.6 Testing	OEM certification required before deployment	Will Oracle EBS standard QA documentation suffice for OEM certification?		As per RFP clause 9.6 e (4)

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
26	9.7 Data Migration	SI responsible for end-to-end data migration	Will IFSCA provide data mapping and legacy system access for migration?		The System Integrator (SI) is responsible for end-to-end data migration, which includes data extraction, cleansing, transformation, validation, and loading into the new system. To facilitate this process, IFSCA will provide necessary access to legacy systems and extend cooperation in terms of source data availability. However, the responsibility for preparing and executing the complete data mapping, migration strategy, and associated tooling rests solely with the SI, who is expected to ensure data integrity, consistency, and completeness throughout the migration lifecycle. IFSCA will provide the necessary support for data migration

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27	9.16 Licensing	SI would be required to provide Enterprise-wide all-inclusive based licenses as applicable considering all functionalities, features, and modules as per the requirements of IFSCA during the contract period with possible extensions or renewals post completion of the contract.	Can SI work with product which provide user based licenses. Can product work on		RFP clause 9.16 will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
28	9.7 Data Migration Point g	SI responsible for end-to-end data migration	What are legacy systems from which data need to be extracted? What support will be provided by IFSCA for understanding the data ? Will IFSCA own the data sign off? What parameters to be considered for data sign off		Legacy systems have been listed in the RFP in section 8 (iv) . The System Integrator (SI) is fully responsible for end-to-end data migration, which includes identifying, extracting, transforming, validating, and loading data from legacy systems into the new platform. While IFSCA will facilitate access to existing systems and extend necessary support to help understand legacy data structures, the SI is expected to carry out detailed analysis and mapping. IFSCA will participate in the verification process and will provide formal data sign-off based on jointly defined parameters such as completeness, accuracy, consistency, and integrity of migrated data. However, the primary accountability for ensuring successful migration and meeting all sign-off criteria remains with the SI.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
29	9.9 Training	a. SI should provide training to IFSCA's officials for using and managing the proposed solution, which will include end user, technical and system Administration training.	What training is expected with technical and system administration		Comprehensive training of the System and its maintenance is expected from the SI of the solution proposed.
30	Scope of work	Agile methodology in the manner that from fifth month, processes as given in functional scope of work of this RFP to be live based on sprints and complete project to be implemented within twelve (12) months. SI to design solution architecture accordingly.	Does IFSCA expect the Go Live and incremental enhancement with Agile methodology or big bang Go Live after UAT completions? Will IFSCA perform testing for scope of work		As per Section 9 (xi) of the RFP
31	Scope of work	Location	The IFSCA users and entities will be located only in Gandhinagar?		While IFSCA is headquartered in Gandhinagar, it is important to note that its users may not be limited to a single geographical location. Officers could be deputed to another location in India or abroad for some periods of time. Officers on travel must also be access

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					the system securely. Therefore, the solution must be designed with accessibility, scalability, and security in mind to support users both within and beyond Gandhinagar, including remote access capabilities and compliance with national and international standards where applicable.
32	9.3 Documentation	SRS, SDD, UI/UX Design, Test Cases, Code Analysis, and User Manuals (for CMS, WMS, EMS, and applications).	Please clarify CMS, WMS, EMS and application		Necessary changes have been incorporated in the Corrigendum-3 at sno 3.
33	9.15 Hardware	IFSCA expects the Hardware to be procured and maintained by SI	Please clarify		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
34	9.16 b Licensing	The total number of proposed solution users is expected to be around 250+ users with 125 concurrent users and annual growth of 10% in concurrent users.	Please provide breakup for users in Finance, HRMS, Inventory,		Exact user numbers could start from 125-150 (current) and go up to 250 in the next few years. Detailed requirements to be provided during the requirement gathering stage.
35	40.6 Security Requirements	q. The SI must bring in an ITSM tool through which the tickets can be logged in.	How many users should have access to ITSM tool		IFSCA has a current user base of 125-150, bidder may propose accordingly.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
36	Invent ory Manag ement (IT and Non IT)	2.2.1 Consumables	Does IFSCA maintain costing for consumables. Which costing method is being used currently?		At present, IFSCA does not utilize a specific costing method for consumables, so SI may propose the solution accordingly.
37	2.3 Letters / Mail/D AK Manag ement (Outw ard DAK)	2.3 Letters/ Mail/DAK Management (Outward DAK)	provide more clarity on the features? Does IFSCA expects outlook like features with ERP?		The feature under “Letters/Mail/DAK Management (Outward DAK)” is intended for tracking and managing official outward communications (especially physical letters) within the ERP system. However, the system should allow for creation, dispatch tracking, reference number generation, and status monitoring of outward DAK.
38	2.3 Letters / Mail/D AK Manag ement (Outw ard DAK)	2.3 Letters/ Mail/DAK Management (Outward DAK)	Which kind of users are these?		Each Department/Division in IFSCA may be provided with one- two user which can handle this “Letters/Mail/DAK Management (Outward DAK)” for tracking and managing official outward communications for the respective department.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
39	Conference/ Hall Bookings	1. Ability to raise indent for conference/meetings/seminars/workshops etc., to be processed by the admin dept. by placing a booking format for meetings including the snacks/lunch arrangements	Who raises the request for conference/hall booking??		User departments within IFSCA will be raising the requests.
40	Conference/ Hall Bookings	Integration with the softwares like Cisco webex/Microsoft teams etc	What integration is expected to do with this?		This module should have the capability to integrate with software systems like Cisco, Webex/Microsoft teams. The integration is expected to auto-generate meeting links (Webex/Teams) when a hall is booked for virtual or hybrid meetings. It should also sync with calendars. This ensures seamless coordination of physical and virtual events.
41	Visitor Pre-registration	Who will register Visitor? IFSCA employee or Visitor themselves?	Who will register Visitor? IFSCA employee or Visitor themselves?		SI to propose in the solution using APIs with the Parking, Visitor Attendance and Building Management Systems in the HQ building. Exact details will be given at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
42	Visitor Management module (along with integration with existing VAMS software) Gate Entry Integration	Integrate with physical access control systems (turnstile, RFID, biometrics, CCTV) for secure entry logging	What system to be used for visitor entry confirmation?		SI to propose in the solution using APIs with the Parking, Visitor Attendance and Building Management Systems in the HQ building. Exact details will be given at the time of requirement gathering.
43	Facility Management system	Covers complaint management, AMC tracking, and preventive care.	Who will raise it and whom will it be assigned to?		Users (Employees of IFSCA) will raise the requests and assignments will be for the General Admin Dept.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
44	9.16 Licensing	The SI will be responsible for maintaining the licenses (all licenses will be in the name of IFSCA) procured by the SI and its maintenance/ upgrades of all third-party components supplied for the entire duration of the Contract	Will IFSCA not procure licenses directly from the OEM ?		SI will be responsible for procuring and maintaining all the licenses for the entire duration of the contract
45	9.16 Licensing	SI would be required to provide Enterprise-wide all-inclusive based licenses as applicable considering all functionalities, features, and modules as per the requirements of IFSCA during the contract period with possible extensions or renewals post completion of the contract	Please share the shortlisted ERP OEM and the BOM details.		IFSCA has no preference to any OEM, the SI may choose, propose, procure and customise the solution as per the requirements mentioned in the RFP.
46	Annexure-XIV	Existing IFSCA user base – 125	please confirm the count of workers including employees , Contractual workers?		Yes, this is the existing user base of IFSCA.
47	Annexure-XIV	Future projections -250	please confirm , if this is referring to future workforce		Yes, this is the projected user base of IFSCA.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
48	Annex ure-XIV	General	How are the current HR and Payroll processes being managed ?		At present, the HR and Payroll processing is being done manually.
49	Annex ure-XIV	General	where are your maintaining the recruitment and payroll processing? Is payroll processing is int 3rd party system?		At present, the HR and Payroll processing is being done manually and being maintained in Excel Sheet.
50	Annex ure-XIV	General	How many legal entities ? Do you have transfer across legal entities?		Question does not pertain to RFP
51	Annex ure-XIV	General	Where are you maintaining the retiree data ?		Maintained in legacy system (Orange Technolabs online system)
52	Annex ure-XIV	General	How the payroll statutory reporting is managed currently?		At present, the payroll statutory reporting is being done manually.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
53	A. Emplo ye e Registr ation	Filing Annual Property Return as per IFSCA Format.	is it to be generated from system or employees just downloads from IFSCA site and submit it physically. Please confirm		Currently being done manually (offline application) which are being recorded in E-office personal files. APR(Annual performance Report) is to be automated by the ERP SI.
54	B. Profile Manag ement	Document Management	How are you maintaining the Documents currently? Do you want to continue using the existing way ?		Currently, documents related to employees are maintained using physical files, Efiles on Eoffice, local servers with access controls. We Expect SI to provide an improved document management system for handling all documents related to Employees of IFSCA with audit trails, access management, and integration capabilities.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
55	C. Biometric Verification	Facial biometric system is already installed	which is the current biometric system is used? Do you also use any third party or custom mobile application for punch in /punch out ?		Currently , Orange Technolabs and Matrix is being used . No mobile app is being used to punch in and punch out.
56	D.Leave Management	Request for Leave Fare Concession (LFC) along with Ex-India Permission	do you have any third party portal for maintaining the LFC process? If yes , Do you want to continue using the same post oracle ebs implementation?		No. Currently , this is being processed manually.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
57	G. Leave Encashment	Allow employees to encash leaves after a certain period of time	<p>do you process the leave encashment as part of payroll processing?</p> <p>Is it paid seperately by finance team?</p> <p>Is leave encashment is only allowed at the time of termination?</p>		<p>SI to propose in the solution. Exact details will be given at the time of requirement gathering.</p>

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
58	H.Reporting	Reports can be on various metrics:	<p>What is the current business intelligence platform for reports and dashboard?</p> <p>Do you want to continue using the current platform or want to shift to oracle reporting platform?</p> <p>How many reports are we expecting to be developed as part of this programs?</p>		<p>SI to propose in the solution. Exact details will be given at the time of requirement gathering.</p>

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
59	J. Support for integration with other systems	Ability to integrate with other similar systems as finalized and decided by IFSCA. For example – Existing Travel Management System etc.	please share the current technical integration architecture ? please help us with the list of integrations expected post oracle ebs HRMS implementation?		Legacy system information is available in the RFP. Further, IFSCA currently has a user base of 125 with 5 years of existence. SI may calculate on the basis of the same . However, Exact volume will be shared at the time of project initiation.
60	O.Exit Management Module for employees	c) Integration with Inventory Management module, Guest House module, Financial/Accounts module for dues to process NoC	where is guest house module , finance module , inventory management module managed? Do you want to maintain the financials/inventory management in oracle ebs as part of implementation? Do you want to continue using the guest house module post oracle ebs implementation?		SI to propose in their solution. Exact details will be provided at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
61	A. Travel request management	Ability of employees to submit travel itinerary to competent authority as per latest circular.	how travel request management is maintained currently? Do you want to continue using the same third party system?		Currently travel request management is being done through third party application (Through Balmer Lawrie online Portal/app). The SI is expected to provide for integration between the existing app and the travel management system in the ERP solution.
62	B. Travel itinerary management	Allows employees to view their travel itinerary requests made, check statuses for the same as well as make changes to them	is Travel itinerary maintained in same system wherein travel request management is available?		SI to propose in the solution which can be integrated with the 3rd party Travel Management Service Provider. Exact details will be given at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
63	B. Travel itinerary management	Note: The travel Management module needs to be developed on the basis of latest TA/HA Circular issued by IFSCA from time to time	do you want to develop a new travel management module or Ok to continue existing system?		SI to propose in the solution which can be integrated with the 3rd party Travel Management Service Provider. Exact details will be given at the time of requirement gathering.
64	1.6 Issuance of office orders	Allows employees to view orders having a user-friendly interface including text, images, and attachments	do you want to develop these orders in oracle erp system post implementation or continue using your portal for hosting these orders and reports?		SI to propose in the solution. Exact details will be given at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
65	e	The module should be integrated with Tally and should have facility to upload Bank account statement for fetching details of receivables/ receipts and	Does Tally will continue to work for the IFSCA		Integration with Tally is required for migration of Historical/legacy data. IFSCA will continue to record accounting entries in Tally until complete and stable implementation of proposed ERP is achieved. Requirement is to migrate data lying in Tally, pertaining to until such period, to the proposed ERP.
66	c. Integration Requirements	Internal ERP Modules: HRMS, eOffice etc. External Systems: API-based interface with SWIT, PFMS, TIN-NSDL, GSTN, RBI, Banks, Sodexo, eSign, and eOffice etc for digital workflow integration. DSC-enabled platforms for approvals and digital signing	Please provide list of systems which ERP is suppose to integrate with		SI to propose in the solution as per details given in the RFP. Exact details will be shared at the during requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
67	c. Integrat ion Requir ement s	Internal ERP Modules: HRMS, eOffice etc. External Systems: API- based interface with SWIT, PFMS, TIN-NSDL, GSTN, RBI, Banks, Sodexo, eSign, and eOffice etc for digital workflow integration. DSC-enabled platforms for approvals and digital signing	Please provide architecture of existing systems and incoming ERP will replace which systems		As per RFP clause ,The architectural details will be shared during the project requirement gathering.
68	d. Data Migrat ion:	Migration of historical financial records (last 5 years or as specified – since the inception of IFSCA) from existing accounting tools (e.g., Tally, Excel), employee payroll data, and fixed asset registers from legacy systems. It includes data mapping, transformation, reconciliation, and validation	Data need to be migrated from what all legacy application. Provide entire list. The data for last 5 years or as specified need to be migrated for what purposes (reporting/data retention)? Does IFSCA expects all historical closed transactions as wells. Like retired assets, employees left the organization, closed invoices, historical bank statements etc		Legacy system information is available in the RFP. Further, IFSCA currently has a user base of 125 with 5 years of existence. SI may calculate on the basis of the same . However, Exact volume will be shared at the time of project initiation.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
69	f. Go-Live & Post-Implementation Support:	Parallel run with legacy systems (Minimum 3 months), go-live support including reconciliation and monitoring.	Is this expected for financials systems as well? If yes, how will payment, invoicing, GST etc which has legal implications will be managed?		Integration with Tally is required for migration of Historical/legacy data. IFSCA will continue to record accounting entries in Tally until complete and stable implementation of proposed ERP is achieved. Requirement is to migrate data lying in Tally, pertaining to until such period, to the proposed ERP. SI may propose this in their solution. Exact details will be shared during the project initiation
70	f. Go-Live & Post-Implementation Support:	Annual maintenance and technical support for 3 years post-deployment.	This support is different from Warranty and Post Implementation?		Please Refer section 10 of RFP "The total timeframe for the project will be for period of Six (06) years including development and implementation period (Go-live) of Twelve (12) months from the date of award of the contract to the successful bidder, Three (03) months of stabilization period, Nine (09) months of warranty and Four (04) years of AMC. The detailed project schedule and Milestones are given in Annexure IX. " Necessary

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					amendment has been done at Sno- 15 of the Corrigendum-3.
71	Claim Type	Claim Type Selection: This would allow the employees to view the details under each claim type. A special module should be created for calculation of claims for interest on housing loan reimbursement as per IFSCA policy	Claim Type Selection - Please provide the various claim type other than (claims for interest on housing loan reimbursement). Is the processing of other claim different from claims for interest on housing loan reimbursement		Exact details will be shared with the SI during the project implementation
72	reimbursement duration	Selection of Claim reimbursement duration: This would allow employees to select the duration as month, week, day, quarter or annual. For reimbursement based on block of years, respective blocks should be allowed as an option as per respective officer order.	Please share the details of claim reimbursement duration in context of the current policy		Exact details will be shared with the SI during the project implementation
73	Revenue – Fee Collection Module	The Fee collection module is to ensure that all Revenue to be received by IFSCA is duly received in accurate and timely manner with no	Please provide details of the fee collection module. Will this involve usage of application of Regulated Entity/Applicants (not employee/user of IFSCA) . Does it		Details of the fee collection module is already mentioned in RFP. No, this does not involve usage of ERP application of RE/ Applicant.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
	e from Regulated Entities	instances of revenue leakage from Regulated Entity/Applicants.	require integration with any third party application.		REs/ Applicants shall continue to access SWIT Portal (Front end of the process for REs/ Applicants) and SWIT portal and IFSCA partner banks/Payment Service Providers/Payment Gateways should be integrated with ERP for accounting and reconciliation purposes.
74	Revenue – Fee Collection Module from Regulated Entities	The Fee collection module is to ensure that all Revenue to be received by IFSCA is duly received in accurate and timely manner with no instances of revenue leakage from Regulated Entity/Applicants.	Please share details of the Regulated Entities. What are the actions that can be performed by RE (Invoice/payment).		Detail on REs in GIFT IFSC are available in public domain in the IFSCA Website. However, Exact volume will be shared at the time of project initiation and these numbers are likely to go up over the project period. For example in 2024-25, 280+ new entities were licensed.
75	Revenue – Fee Collection Module from	Based on minimum warranted inputs and nature of request of the regulated entity, the system should auto calculate the applicable fee charges to be borne	How is payment creation performed. Are there any integration with Banks. Please share details of the fee collection module. How will the creation of receipts happen.		Presently, REs can either make payment through IFSCA SWIT portal or directly transfer the applicable fee in mandated/ designated account of IFSCA maintained in USD or INR, for Fee Collection purpose. Going

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
	Regulated Entities	by the regulated entity during a Financial Year/ instance and should ensure swift payment to IFSCA through a Fee Collection module			forward, using SWIT (Single Window IT System) and the ERP, IFSCA intends to account fee collection on an accrual basis. On this basis, the invoices which shall be auto generated by the ERP through the SWIT system at the beginning of applicable fee period, along with auto issuance of receipt upon confirmation of payment received in IFSCA Bank account. The same should also have necessary reconciliation mechanism to ensure the Fee Received in IFSCA Bank account and recorded in accounting software is same.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
76	Cash & Liquidity Management	Multi-level workflow-based approvals adhering to maker-checker principles.	Please provide the transactions where maker/check should be enabled.		For all Financial / Non-Financial Transactions, warranting approval shall undergo through four-eyes principle and therefore Maker & Checker shall be enabled. The transaction level requirements can be shared at implementation stage.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
77		Support for bulk payments, standing instructions and treasury settlements.	Please provide details of the bulk payment. How the ERP be intimated of the standing instruction & settlements. Is there a Treasury module ? How will ERP know about the settlement ? Is there any trigger generated by the bank account or Treasury management system(TMS). Does it require to create a receipt on the date of Standing Instruction and reconcile with bank statement.		ERP should be able to support/ facilitate requirement of inputs for bulk payment (viz. Salary, Perquisite Allowances, etc.), Standing Instruction for Debt Repayment schedule, Membership Fee etc. Presently, there is no existing Treasury Management System/ Module. However, the Treasury & Fund Management module as proposed in RFP requires to cater to need of Cash / Liquidity Management, Borrowing/ Debt Management (Availability/ Repayment Schedule etc.), Analysis of Cash Flow positions, Portfolio Management.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
78	Investment and Portfolio Management	Portfolio Management of various instruments including FDs, Government Securities, Bonds, Treasury Bills, Mutual Funds etc.	Are we considering Treasury Module for Oracle EBS or the requirement is to build a bespoke Treasury management system		ERP should have a Investment Portfolio Management module which facilitate recording and monitoring of investment portfolio incl. exposure ceiling. It should also be able to generate reports and analysis of Invested Portfolio.
79	Borrowings and Debt Management	Comprehensive tracking of loan agreement, disbursements, repayment schedules, interest rates and charges (if any).	Are we considering Loan Module for Oracle EBS or the requirement is to build a bespoke Loan management system.		ERP should have provision to capture the details of Debt/Loan raised by IFSCA (viz. Availability period, Loan repayment / Amortization schedule, Interest Rates etc.). This should help us in better Fund/Cash Flow management.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
80	3.5	Responsibility/Cost centre budgeting and forecasting	Please provide details of budgetary controls. Does IFSCA requires budgetary control over the procurement flow.		<p>Exact volume will be shared at the time of requirement gathering. However, SI to note that every expenditure to be incurred by the various department should go through the budget validation (i.e. proposed expenditure is within the allocated Budget and also reflect the headroom available before and after the proposed expenditure) as allocated to the respective department.</p> <p>Further, Finance and accounts department with Admin rights may be able to extract a real time report for analysis and reporting purpose.</p>

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
81		<p>Migration of historical financial records (last 5 years or as specified – since the inception of IFSCA) from existing accounting tools (e.g., Tally, Excel), employee payroll data, and fixed asset registers from legacy systems. It includes data mapping, transformation, reconciliation, and validation.</p>	<p>Please share tentative volume for historical data:</p> <ol style="list-style-type: none"> 1.AP Invoice 2. AP Payment 3.AP Prepayment 4.Fixed Asset Register 5.AR invoices 6.AR payments 7. AR Open Receipts 8. Lease Master 9. Loan Master 10.Treasury Instruments 11. GL Journals 12. AP Suppliers 13. AR Customer including Sites 14. Tax Masters 	<p>It is suggested that we have alternate approach to access to historical data with the NIC and migrate only open transactions and Masters.</p>	<p>The clause of RFP shall prevail and specific information on volume of historical data may not be shared at this stage. Indicative data for FY(2024-25) are: No. of Vouchers for FY(2024-25): 16,000 (Approx.) IFSCA currently has a user base of 125 with 5 years of existence. SI may calculate on the basis of the same . However, Exact volume will be shared at the time of project initiation.</p>

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
82	1) Employee Related Functionality	Salary, Payroll, Reimbursement of Perquisites and Claims, Employee TDS, Special Perquisite Allowance (SPA) and Meal Calculation.	<p>will financials implemented in oracle ebs ?</p> <p>Do you want to process reimbursement as part of payroll processing or to be paid by Finance department separately via Oracle Expense?</p> <p>Do you want to implement Oracle EBS Payroll as part of this engagement or want to integrate with oracle ebs with current payroll system?</p>		<p>At present, Payroll Processing and processing of reimbursements of various perquisites and allowances are done separately and shall continue in the same manner. ERP/HRMS should facilitate and enable auto computation of Salary, Payroll, Reimbursement of Perquisites and Claims, Employee TDS, Special Perquisite Allowance (SPA) and Meal Calculation.</p>
83		Relevant support functions include HR, Administration, Payroll, finance, IT, and related ancillary modules which are currently being performed manually using MS Word, Excel spreadsheets and email etc.	<p>what is the volume of existing datasets(Excel,CSV, etc.) that need to be migrated to the newly implemented system?</p>		<p>No. of Ledgers for FY(2024-25): 3,300 (Approx.) . Further IFSCA currently has a user base of 125 with 5 years of existence. SI may calculate on the basis of the same . However, Exact volume will be shared at the time of project initiation.</p>

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
84		Relevant support functions include HR, Administration, Payroll, finance, IT, and related ancillary modules which are currently being performed manually using MS Word, Excel spreadsheets and email etc.	What is the size and structure of you current document repository?		IFSCA currently has a user base of 125 with 5 years of existence. SI may calculate on the basis of the same . However, Exact volume will be shared at the time of project initiation.
85		Hosting/Cloud Requirements	How will data security and access control be managed within the system like encryption ,audit trails or role based access?		Please refer sno-10 and 11 of Corrigendum-3
86		Hosting/Cloud Requirements	Do you required High Availability for any environment apart from production?		High availability is required for only production environment.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
87		Hosting/Cloud Requirements	Do you have any specific database performance requirements such as response time or concurrent user support?		Please refer sno-10 and 11 of Corrigendum-3
88		40.6 Security Requirements	Do you have AD or any other LDAP solution for Single Sign-On(SSO) implementation?		Integration with AD is to be provisioned.
89		40.6 Security Requirements	What is the existing network bandwidth in current infrastructure setup?		100 Mbps
90		40.6 Security Requirements	Do you have any network access control policies like blacklist or whitelist IP's or any other Firewall policy?		Question falls beyond RFP scope.
91		40.6 Security Requirements	Do you expect the system to be accessible externally also (outside of the IFSCA intranet)?		Yes but in a secured manner.
92	Annexure-VI: TECHNICAL EVALUATION PARAMETERS	Bidder as SI covering implementation of HRMS/ERP and Finance & Accounting in Central or State Govt./ Central or State Govt owned Organizations/ PSUs/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having		IFSCA requested to consider the corporate sectors listed in India as well for this criteria.	Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
		at least 100 users in the last five (05) Financial Years in India.			
93	Annex ure-VI: TECHNICAL EVALUATION PARAMETERS	Bidder as SI covering implementation of HRMS/ERP and Finance & Accounting in Central or State Govt./ Central or State Govt owned Organizations/ PSUs/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having at least 100 users in the last five (05) Financial Years in India.		IFSCA also requested to lower the users count to 30	Please refer sno-14 of Corrigendum-3
94	Annex ure-VI: TECHNICAL EVALUATION PARAMETERS	NIC Cloud/ Meghraj Experience		IFSCA requested to consider the experience of deployment on public/private cloud service provider such as AWS, Azure, Oracle Google etc. On premise Hardware.	Please refer sno-14 of Corrigendum-3
95	Annex ure-VI:	NIC Cloud/ Meghraj Experience		IFSCA to consider work done any pre hosted	Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
	TECHNICAL EVALUATION PARAMETERS			application on Meghraj and provide PQL marks on it	
96		40.2 Service Management Requirements	Please specify the expected peak periods or months and the estimated percentage increase in transaction volume and resource usage during these periods.		The usage of the system will be consistent throughout the year.
97		40 Hosting/Cloud Requirements	Please list any planned customizations, third-party software components, or integrations that will be required as part of the implementation scope in addition to Tally ,GEM Portal,Bio-Metric and E-Office.		SI to propose in the solution. Exact details will be given at the time of requirement gathering.
98		40.1 Deployment Model Specific Requirements	Please specify if there is a preference for shared or dedicated hardware resources for different environments, especially Production, DR, and any critical systems.		Please refer sno-10 and 11 of Corrigendum-3
99		40.8 Managed Services Requirements	Please confirm the retention period for backups and long-term archival requirements to ensure appropriate data management and compliance.		Backups and archival requirements will be finalized in consultation with the SI during the project implementation. Please refer

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					sno-10 and 11 of Corrigendum-3
100		40.1 Deployment Model Specific Requirements	Please specify the requirement for high availability ?		Please refer appendix IV - SLA clause 2(a)
101		40.5 DR & Business Continuity Requirements	Please specify the required Recovery Time Objective (RTO) and Recovery Point Objective (RPO) for the DR setup, so we can design the DR architecture and data replication strategy.		Please refer appendix IV - SLA clause 13(4)
102		40.6 Security Requirements	Please list any specific firewall, IPS/IDS, Web Application Firewall (WAF), and DDoS protection requirements for the application as per your security policies.		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
103		40.4 LAN/WAN Requirements	Please provide the requirements for private WAN/MPLS links or any dedicated subnet requirements for connecting client premises to the NIC-hosted environment.		Please refer sno-10 and 11 of Corrigendum-3
104		40.4 LAN/WAN Requirements	Please describe your requirements for network isolation and VLAN segmentation to ensure logical separation of different environment tiers and data security.		Please refer sno-10 and 11 of Corrigendum-3
105		40.6 Security Requirements	Please confirm the encryption requirements for data in transit and data at rest to ensure the hosted environment complies with applicable security standards.		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
106		40.6 Security Requirements	Please specify any Multi-Factor Authentication (MFA) and PKI requirements for end-users and administrative access to the systems and data.		Please refer sno-10 and 11 of Corrigendum-3
107		40.6 Security Requirements	Please describe any existing IAM, SIEM, DAM tools that must be integrated with the proposed solution, including any particular monitoring and logging requirements.		Please refer sno-10 and 11 of Corrigendum-3
108		40.3 User/Admin Portal Requirements	Please describe the required monitoring tools, thresholds, and dashboard requirements for application and infrastructure health, capacity, and performance metrics.		As per the RFP.
109		40.8 Managed Services Requirements	Is there any existing backup solution in place or SI need to propose for backup and recovery solution? Please indicate the required backup frequency, restoration service levels, and retention policies for critical application and database data.		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
110		40.9 General Requirements	Please specify any requirements for digital signatures and PKI/CAs as per CCA guidelines to support e-Governance and application security.		SI may propose in the solution. Exact details will be provided during the time of requirement gathering.
111	Annex ure-5, Clause 3	The Bidder must have a turnover of Rs. 75 crore or above each year from IT and IT enabled services (ITeS) during the last 03 (three) financial year(s) (i.e., FY 2024-25, FY 2023-24, FY 2022-23)	We request the turnover criteria to be amended to Rs. 25 Crore in order to give MSME's chances of bidding into this opportunity. With this criteria being amended, many other capable IT companies will participate in bidding for a fair competition.		"RFP provisions will prevail."

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
112	Annexure 15	Functional Fitment Matrix for COTS/ MOTS/ Hybrid solution	We request that the requirement should get very clear for COTS or Bespoke Application as there are Multi ERP providers with huge functionality differences and cost variations. This will not lead to a fair competition as COTS products are highly integrated and hence have functionalities all included within the application. Whereas Bespoke has external applications being integrated from external sources, which compromises with security perspective.		"RFP provisions will prevail."
113	Annexure-V: ELIGIBILITY CRITERIA--- 3	The Bidder must have a turnover of Rs. 75 crore or above each year from IT and IT enabled services (ITeS) during the last 03 (three) financial year(s) (i.e., FY 2024-25,	We meet all eligibility criteria except the turnover threshold. Would you consider allowing participation for bidders who meet all other criteria?	We suggest revising the clause to allow technically qualified bidders with strong credentials and experience, but with slightly lower turnover, to ensure wider	"RFP provisions will prevail."

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
		<p>FY 2023-24, FY 2022-23) *In case the company/ LLP operates on calendar year, the audited statements will be required for calendar years 2024, 2023 and 2022.</p> <p>Note: For the purpose of this criterion, turnover should be from application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p>		competition without compromising quality.	

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
114	Annexure-VI	Bidder must have successfully executed similar IT/ERP projects with Govt/PSU, each of value not less than ₹5 Cr(as marks only given to projects > 5cr value)	We have executed similar ERP projects (Finance, HRMS, Accounting) for Govt clients, but only 1 above ₹5 Cr. Will this qualify under technical evaluation?	Kindly consider cumulative value of similar projects or allow relaxation in project value for ERP implemented across multiple domains. Already work on Dholera	"RFP provisions will prevail."
115	Section 40 – Hosting/Cloud Requirements	Application must be hosted on NIC infrastructure only	We have deployed multiple government projects on AWS and DigitalOcean. Is hosting on NIC a strict pre-requisite, or can coordination with NIC be accepted?	Request clarification if bidder's experience on other cloud platforms (AWS/DigitalOcean) is acceptable if deployment is done on NIC as required.	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
116	Section 39 / Annexure VII – OEM Engagement	Bidders must submit OEM Certificate with back-to-back support	We are an official Odoo Partner but not OEM. Can we submit Odoo partner certification instead of OEM certificate?	Please allow Odoo Partner Certification along with commitment to provide Enterprise support in place of OEM certificate.	"RFP provisions will prevail."
117	9	Scope of Work	We assume that at any stage of Project, there is no further documents require for scrutiny & clearing of any millstones.	At any stage of clearing of milestone, please don't add any extra documents. SP will provide documents as per mentioned deliverables of documents for each stage.	RFP provisions will prevail.
118	9.i	Creation of FRS and SRS by experienced team	Kindly confirm the duration expected for FRS and SRS preparation and whether there are fixed timelines or milestones.	Please provide indicative timeline or phase-wise expectations.	please refer Annexure IX point 4 of the Table.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
119	9.ii	Design, Development, Implementation and Maintenance of ERP	Please clarify if IFSCA expects implementation of an off-the-shelf ERP product with customization or a fully custom-built ERP solution.	Suggest providing clarity on preferred approach: COTS vs Custom ERP.	"RFP provisions will prevail."
120	9.iii	Design and develop Mobile App for ERP	Please clarify whether mobile app is expected for all modules or for selected modules like HRMS, Approvals, etc.	Kindly confirm scope and expectations for mobile app feature coverage.	Mobile app is expected to serve functions used by all/large number of the users. The detailed functionality will be decided at the time of requirement gathering.
121	9.iv	Application to be hosted on NIC	Please confirm if SI is responsible for coordinating with NIC for provisioning and deployment & manage DR solution or if IFSCA will initiate NIC interactions. Also, will a System Administrator be required to manage deployment and infra?	Clarity needed on deployment responsibilities and roles of SI vs NIC vs IFSCA.	Please refer sno-10 and 11 of Corrigendum-3
122	9.v	Propose and develop integrated solution with SSO	Please specify whether existing SSO (if any) is to be reused or a new SSO system must be developed.	Details of current identity access management system, if any, would help.	Integration with AD is to be provisioned.
123	9.x	Open-source software allowed with enterprise support	Can the solution include hybrid architecture with COTS modules and open-source components?	Request IFSCA to confirm acceptability of hybrid solution approach.	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
124	9.xi	Agile methodology – Go-live of processes from 5th month	Kindly confirm if sprint-wise priorities or module order will be shared by IFSCA.	Suggest IFSCA to provide a functional scope prioritization roadmap.	The roadmap will be provided during the time of requirement gathering
125	9.xii	Zero dependency on system settings	Some modules may require browser-based permissions (e.g., PDF downloads, pop-ups). Please confirm if such minimal dependency is acceptable.	Consider flexibility for basic controlled dependencies.	RFP provisions will prevail.
126	9.xiii	7–9 SI resources on-site during contract	Please confirm whether these on-site resources are needed from go-live or post-UAT or from contract start.	Recommend defining resource ramp-up timeline aligned to project phase.	Please refer corrigendum-3
127	9.xiv	Software licenses to be in name of IFSCA	Please confirm if license transfer to IFSCA is required at project start or post go-live.	Suggest clarity on license procurement and transfer timeline.	Licenses procured on IFSCA's name need to be deployed on NIC environment.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
128	9.xv	All security requirements such as security audit clearance certificate from CERT-IN empaneled vendor, VAPT shall be the responsibility of SI	<p>How many times security audit require? After go live & AMC period.</p> <p>Who will bare commercial of security audit?</p>	<p>We suggested security audit costing to be bare by IFSCA. So, there is no confusion created for no. of times require security audit. SI only responsible to clear any issue of security audit and get it clear.</p> <p>We assume that total 5 times require security audit for this project.</p>	RFP provisions will prevail.
129	9.1 – 9.3	Kick-off and requirement gathering	Will IFSCA be providing documentation of existing workflows or will SI need to conduct interviews and workshops with all departments?	<p>Suggest IFSCA nominate SPOCs from each department during requirement phase.</p> <p>SPOCs has to provide all requirement as per SOW to SI on email and once development completed by SI and UAT done by SPOCs or IFSCA, SI can not taken new changes as it will be converted to Change Request.</p>	IFSCA will establish an Implementation Committee with members who are SPOCs from each department. The Committee will coordinate finalization of SOW and FRS, UAT, etc.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
130	9.3 (Documentation)	"Static and Dynamic Code Analysis Reports (including SAST)"	Please confirm whether the security tools (e.g., SAST tools) are to be procured by SI or will be provided by IFSCA.	Suggest confirming responsibility and provisioning of code scan tools.	RFP provisions will prevail.
131	9.3 (Monitoring & Reporting)	Quarterly SLA Monitoring Reports	Please specify the SLA parameters to be tracked quarterly. Is there a defined SLA matrix?	Request inclusion of SLA matrix or reference to the section where defined.	RFP provisions will prevail.
132	9.4.a	Dev to start post BRD, FRS & SRS sign-off	What is the estimated duration within which IFSCA will review and approve these documents?	Kindly define expected timelines for document approvals.	IFSCA Implementation Committee will strive to give speedy signoffs subject to clarity in the documents. Exact timelines will be defined at the time project initiation
133	9.4.c	IFSCA may conduct code reviews	Will IFSCA appoint a designated technical reviewer/team for these reviews, and will they follow predefined standards or checklist?	Request sharing of code review standards or formats, if available.	IFSCA's reserves its discretion in this regard .
134	9.4.j	Development at SI's premises	Will IFSCA require codebase or environment access during ongoing development phase?	Please clarify if remote access/repositories are to be shared with IFSCA.	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
135	9.4.k	Functionality toggling through admin panel	Kindly clarify the granularity required — at module level, process level or field level?	Suggest sharing example use cases of expected admin control.	Will be provided during the time of requirement gathering
136	9.4.n	IFSCA may audit development center	Will this be a one-time audit or periodic? Please specify audit frequency and checklist.	Kindly define frequency and documentation required for such audits.	IFSCA at its discretion may conduct such audits as and when required.
137	9.5.a	OEM to certify all integrations before deployment	What should be the format or contents of such certification? Can SI provide a template?	Request a sample certification format or acceptance criteria.	Format/ template will be decided at the time of requirement gathering.
138	9.5.c	Separate environments for dev, staging, production	Will infrastructure for staging and production be arranged through NIC or SI?	Request clarity on who will provision infra for each environment.	Please refer sno-10 and 11 of Corrigendum-3
139	9.6.iv.9	UAT by departments and third party	Will IFSCA arrange the third-party audit agency, or is SI expected to engage them?	Please confirm responsibility of engaging third-party UAT team.	SI will be responsible for the same.
140	9.6.iv.11	SI to define team for testing/implementation	Should team profiles or resumes be shared during proposal stage or post award?	Suggest clarification on resource submission timeline.	Please refer sno-04 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
141	9.7.a	SI responsible for end-to-end data migration	Please confirm approximate volume and formats of legacy data and if any data is currently digitized.	Recommend providing sample or indicative data volume and formats.	IFSCA currently has a user base of 125 with 5 years of existence. SI may calculate on the basis of the same . However, Exact volume will be shared at the time of project initiation.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
142	9.11.a	SI should provide 90 days of hand holding support post Go-Live considered as stabilization period. Resource(s) should be deployed at IFSCA head office to carry out solution demonstrations	<p>Please confirm that department is ready for deployed require resources post go live? When department confirm to deployed resources on their premises?</p> <p>Warranty period will be start post go live of modules and if department not able to do any arrangements for resources then it wouldn't be impact on payment milestone.</p> <p>Post go live milestone cycle will be start for resource warranty period & next other milestones.</p>		RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
143	9.12.b	Warranty includes upgrades, patches, bug fixes	Will OEM product upgrades also be considered under this or only SI's custom modules?	Request clarification on extent of warranty coverage for OEM vs SI code.	Warranty coverage for complete solution may be proposed.
144	9.12.b	During the Warranty period the SI would be required to implement all necessary modifications such as solution version updates, upgrades, technology refreshes, patches, bug fixes, changes in the application or any other support as and when required at no extra cost for the entire proposed solution and components used.	<p>What type of changes in the application in Warranty period? We assume that minor changes can be acceptable but major work flow change, new application or report generation will not be consider in this period. Please confirm.</p> <p>Please define what is the minor changes and what is the major changes in system.</p>	If departments gives major change then it will be give impact on project deliverables.	RFP provisions will prevail. However, the exact changes will be decided mutually during the warranty period.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
145	9.13.i	9 resources to be deployed onsite	<p>Is there a possibility to implement a hybrid model (partial offsite) for some roles (e.g., developer, DBA) considering operational flexibility?</p> <p>We assume that all require system, seating arrangements, license of Software to be procure & provided by IFSCA during Warranty & O&M period. Please confirm.</p>	<p>Request flexibility for hybrid deployment for certain technical roles.</p> <p>There will be a responsibility to IFSCA to provide proper seating arrangements to require resources with proper system with require licenses and proper internet bandwidth.</p>	Please refer sno-04 of Corrigendum-3
146	9.13.ii	Minimum qualifications of key personnel	Can equivalent certifications (e.g., cloud/infra courses from IBM/Google) be considered in lieu of some mentioned degrees?	Request acceptance of equivalent qualifications/certifications for technical roles.	Please refer sno-04 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
147	9.13.iii.a	IFSCA to interview key personnel	Is it mandatory for all profiles to be submitted at bid stage or only shortlisted candidates post-award?	Clarify resource CV submission timeline – bid stage vs post-award.	Please refer sno-04 of Corrigendum-3
148	9.14	AMC scope	Is there any tool or platform already in use by IFSCA for ticketing/helpdesk, or does SI need to propose one?	Please confirm whether helpdesk/ticketing platform will be provided or expected from SI.	SI needs to propose the same
149	9.14.e.viii	24x7 monitoring of servers	<p>Is a 24x7 dedicated NOC resource required or is automated monitoring and alert-based response sufficient?</p> <p>From where NOC support require IFSCA head office or SI premises?</p> <p>IF Consider SI premises then NIC team will provide require server</p>	Kindly clarify if 24x7 resource presence is mandatory or alert-based response acceptable.	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
			access or allow SI IPs for monitor Servers?		
150	9.14.e. xv	Document for audit trails	Please confirm if IFSCA has a standard format for audit logs or if SI should design its own template.	Suggest sharing preferred format or structure if available.	SI may propose the same
151	9.15.1	SI responsible for maintenance/deployment on NIC infra	Will IFSCA provide direct access credentials to provisioned NIC VMs or is all coordination to be routed through IFSCA?	Kindly confirm whether NIC infra access will be direct or indirect.	Please refer sno-10 and 11 of Corrigendum-3
152	9.16.a	Licensing – Enterprise-wide all-inclusive licenses	Can SI propose a modular licensing model instead of unlimited licensing for cost-effectiveness?	Request acceptance of modular licensing options based on user tiers.	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
153	9.16.b	250+ users with 125 concurrent users	Please confirm how user access is to be managed — SSO, AD/LDAP integration, or standalone?	Clarify expected identity management mechanism (SSO/LDAP etc.).	Exact details will be provided during the time of requirement gathering
154	9.16.k	Backward compatibility of versions	Will testing responsibilities for backward compatibility lie with SI or OEM?	Please clarify expected accountability for backward compatibility testing.	SI will be responsible for the same.
155	9.17	CERT-IN empaneled audit firm to be appointed by SI	Will cost of the CERT-IN audit be reimbursed by IFSCA or borne entirely by the SI? How many times require security audit during -contract period? SI only responsible for pre-go live security audit after that any no. of security audit charge borne by IFSCA. Please confirm.	Kindly clarify financial responsibility for third-party audit.	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
156	9.18	Scalability requirement	Should SI propose scaling benchmarks (users/load) as part of the bid?	Please confirm if indicative scalability metrics should be included in bid.	RFP provisions will prevail.
157	10	6-year project timeline	In the event of change in IFSCA policies mid-project, will timeline/cost revision be considered?	Kindly confirm provision for change control in project duration/cost due to policy shifts.	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
158	11	Payments on milestone completion	<p>Will payment release timelines be linked to IFSCA's internal review cycles? Can indicative turnaround time be shared?</p> <p>If any stage multiple milestone cleared by SI then can SI generate multiple invoice on same time and it can be proceed further for approvals? Please confirm.</p> <p>If define turnaround time exceed for release payments from IFSCA end due to any issues/non availability of approval authority/busy in other priority task then what was the alternate solution to release payment? Please define this process.</p>	<p>Request clarification on approval/acceptance turnaround per milestone.</p> <p>There should be mechanism to send alert of each stage file movement to SI so, they can have idea when payment release.</p>	Please refer sno-06 of Corrigendum-3
159	27	Change Requests to be handled via man-day rates	Kindly confirm how many bundled man-days are to be proposed in the Financial Bid.	Request clarification on baseline man-day bundle and its structure.	As per Annexure VIII (C-1) of the RFP
160	27	CR up to 25% of contract value	Will such CRs follow same project timelines or be treated as new timelines/milestones?	Clarify how change requests will affect original project schedule.	Timelines for the CR will be finalized in consultation with SI and incorporated in the CR.
161	28	Consortium not permitted	Will OEM authorization suffice for using their proprietary tools, especially cloud or middleware?	Clarify whether OEM participation is acceptable without forming a consortium.	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
162	29	Subcontracting not permitted	Kindly confirm if subcontracting for non-core services (e.g., hardware installation, audit firm engagement) is allowed.	Request minor relaxation to allow limited subcontracting for non-core activities.	Please refer sno-08 of Corrigendum-3
163	30.f	SI responsible for legal IPR and valid licensing	Kindly confirm if indemnity clauses or limits will be defined in the final agreement.	Suggest inclusion of a standard indemnity clause with cap and exclusions.	RFP provisions will prevail.
164	36	Delays to lead to LD/termination	Will grace periods or cure periods be provided before LD is invoked?	Request provision for reasonable cure period before penalty enforcement.	RFP provisions will prevail.
165	33.a	The SI shall be subject to audit by internal/ external Auditors appointed by IFSCA with respect to IFSCA ERP System . SI shall facilitate the same. IFSCA can make its expert assessment on the efficiency and effectiveness of the security, control, risk management, governance system and process created by the SI. The SI shall, whenever required by the Auditors, furnish all relevant information, records/ data to them.	Which type of Audit IFSCA wants? When it will be conducted on IFSCA premise or SI premises? As per requirement given by IFSCA, solution will be developed then other type of Audit is responsibility of IFSCA. SI only provide require details for audit to IFSCA. Please confirm.		IFSCA at its discretion may conduct such audits as an when required.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
		Costs for such an audit shall be borne by IFSCA. IFSCA shall provide reasonable notice not less than seven (07) days to SI before such audit and same shall be conducted during normal business hours.			
166	40	Application to be hosted on NIC infra only	Kindly confirm if SI will get required privileges on NIC infra for day-to-day application support.	Request clarification on level of access/permissions SI will get on NIC infrastructure.	Please refer sno-10 and 11 of Corrigendum-3
167	40.d	Logical separation of resources	Will NIC ensure network and VM-level isolation and support configuration requests from SI?	Clarify if NIC will support firewall/VLAN changes proposed by SI.	Please refer sno-10 and 11 of Corrigendum-3
168	40.o	Alerts to IFSCA on infra changes	Kindly confirm the mode and format in which such alerts should be sent (dashboard/email).	Suggest a mutually defined SOP for change notifications.	Please refer sno-10 and 11 of Corrigendum-3
169	40.p	Cloud neutrality requirement	Please confirm if NIC infra already supports portability and migration standards (e.g., container-based).	Request confirmation on tools/approach for vendor-lock avoidance.	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
170	40.2.h	Technology refresh must be managed by SI	Request clarification if all upgrades (e.g., DB versions) must be costed upfront in Financial Bid.	Confirm if future refresh costs must be bundled into base commercial quote.	Please refer sno-10 and 11 of Corrigendum-3 3
171	40.2.i	Software not more than 2 versions behind	Kindly confirm if this applies to third-party DBs and middleware too.	Clarify scope of “software” versions covered under this clause.	Please refer sno-10 and 11 of Corrigendum-3
172	40.3.i	Trouble Ticketing via online portal	Will SI need to propose ticketing tool or will IFSCA’s existing system be used?	Clarify whether helpdesk solution is to be provisioned by SI.	SI needs to provision the same.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
173	40.4.a	SI to size NIC bandwidth	Will NIC provide real-time bandwidth usage metrics to help optimize sizing?	Request access to current bandwidth utilization stats for accurate sizing.	Please refer sno-10 and 11 of Corrigendum-3
174	40.4.a	SI should provide secure connections between NIC Data Centre and IFSCA. Further, SI is to size the bandwidth requirements for the same	How its possible to provide secure connection between IFSCA & NIC? We assume that network of IFSCA managed by IFSCA team or other third party vender.		Please refer sno-10 and 11 of Corrigendum-3
175	40.4.c	Provide private connectivity between Authority's network and NIC data Center Facilities.	IFSCA team will born all charges of Private connectivity. What is the role of SI in this? Please give update on this. Its joint call of IFSCA, NIC & SI. Not any charges born by SI for this connection also be confirm.		IFSCA will ensure connectivity between its Network and NIC data center . The security aspects will be the responsibility of the SI .Please refer corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
176	40.4.d	SI shall have the capability to provide adequate bandwidth between Primary Data Center (DC) and Disaster Recovery Center (DRC) for data replication purposes.	Adequate bandwidth is part of Network team of IFSCA or IFSCA third party provider. DR will be done on NIC server and hosted on NIC server then what is the role of SI in this? Please clarify it.		Please refer sno-10 and 11 of Corrigendum-3
177	40.5.c	Full compute DR to be ready for activation	Will DR infra provisioning at NIC be completed upfront or done in phases?	Clarify DR infra provisioning timeline and mode (cold/hot standby).	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
178	40.5.d	DR drills every 6 months for 7 days	Please confirm whether drills will involve actual switchover with user access.	Clarify expectations from DR drill: full-load simulation or tech-only validation.	Please refer sno-10 and 11 of Corrigendum-3
179	40.5.f	Alerts on RPO lag	Will SI be expected to provision a dashboard tool for RPO/RTO tracking or integrate with NIC's system?	Request clarity on ownership of RPO/RTO dashboard – SI's or NIC's.	Please refer sno-10 and 11 of Corrigendum-3
180	40.6.a	SI will be responsible for provisioning, securing, monitoring, and maintaining the hardware, network(s), and software that support the infrastructure, Virtual Machines (VMs), hosted on the NIC server infrastructure	We assume that after go live of application, system/hardware will be provided by IFSCA for resources deployed on IFSCA premises so, security & maintain hardware, networks to be managed & solo responsibility of IFSCA.		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
181	40.6.e	SI shall be responsible for ensuring the security of applications and infrastructure from any threats and vulnerabilities	It has to be decided that solution to be upload on NIC server (VMs), So, can NIC provide access to monitor all VMs, provided FIREWALL access etc. for secure our server & infrastructure. If its not providing then NIC needs to taken care of same. Please confirm. Its third party hosting.		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
182	1.1 A - Point f	Employee Registration	Salary information	<p>We assume that salary information means current salary details capture in system. If its not a case then which type of details and process consider for this 'Salary Information'.</p> <p>We assume that there is no need to manage payroll in portal. If its require then provide detailed functionalities of same process and require reports.</p>	As per RFP. Exact details will be provided at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
183	1.1 A - Point l	Employee Registration	Reporting	Please elaborate Reporting terms in this context	SI needs to propose in the solution . Additional details if any , will be provided during the time of requirement gathering
184	1.1 A - Point m	Employee Registration	Filing Annual Property Return as per IFSCA Format.	Request you provide no. of parameters in IFSCA format. Is there any process flow for this Annual Property Return? If yes, please give brief details.	SI needs to propose in the solution . Additional details if any , will be provided during the time of requirement gathering

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
185	1.1 C	Biometric Verification	Ability of Employees to use biometric authentication (e.g. fingerprint, facial recognition) to log in to the portal and mark attendance.	<p>Who will provide API for biometric authentication? We assume that existing SP of Biometric system will provide API to IFSCA and IFSCA gives to selected SP of this RFP.</p> <p>For, fingerprint or facial recognition, does IFSCA provide device for login into portal?</p> <p>Does mark attendance system require to update from Mobile App?</p>	IFSCA will facilitate in getting the API from existing vendor
186	1.1 C	Biometric Verification	h) Compliance with new and updated regulatory laws	Request to you elaborate this points. Require key points to understand this.	SI to allow integration of existing biometric systems with the ERP and also ensure Compliance with new and updated regulatory laws.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
187	1.1 D	Leave Management	View Leave Approval Workflows View reports on leave	How many levels approval require for leave request? How many reports require to develop for Leave management system?	SI needs to propose in the solution . Additional details if any , will be provided during the time of requirement gathering
188	1.1 G	Leave Encashment	Leave Encashment Request Approval workflows	How many levels approval require for leave Encashment?	SI needs to propose in the solution . Additional details if any , will be provided during the time of requirement gathering

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
189	1.1 G	Leave Encashment	Payout details and history	<p>How many ways to do payout? Is there any perk points or voucher system or directly credit amount in his/her accounts?</p> <p>Is there online payment integration require?</p>	SI needs to propose in the solution . Additional details if any , will be provided during the time of requirement gathering
190	1.1 H	Reporting	Reports can be used to track employee performance, identify trends and patterns, and make data- driven decisions.	<p>For make data driven decisions, what is the requirement of Reporting?</p> <p>Do you require POWER BI or only report view & download in PDF, EXCEL format with graphical representation?</p>	Service Book reporting along with all standard reporting parameters to be used . Additional details if any , will be provided during the time of requirement gathering

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
191	1.1 J	Support for integration with other systems	Ability to integrate with other similar systems as finalized and decided by IFSCA	<p>In total how many third party integration require like travel management system, biometric system etc.?</p> <p>Does IFSCA has count of no. API needs to integrate in new system with approx. parameter?</p> <p>Because, timeline of project is depend on all the factors of Project like third party integration, approvals from departments of third party etc.</p>	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
192	1.1 K	Responsive design and mobile access	Accessibility through mobile app and the web.	<p>We assume that there is no need of separate mobile application for users. Only responsiveness maintain for mobile & other devices to access details. Please Confirm.</p> <p>If separate mobile app require for ERP then please give details of all functionality to manage from Mobile App.</p> <p>Also, who will procure app accounts from App & Play stores? Please confirm.</p>	RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
193	1.1 N	Notification and Alerts	The notifications can be in the form of email, SMS or in-app notifications.	Who will procure SMS gateway? We assume that department will provide SMS gateway to send notification on SMS. Please confirm	SI will provision for the same.
194	1.1 O	Exit Management Module for employees	Generation of digitally signed Experience Letter and relieving letter post the approval process.	Is there any different templates of one single letter? If yes then how much templates for one single letter needs to generate?	SI needs to propose in the solution . Additional details if any , will be provided during the time of requirement gathering
195	1.1 O	Exit Management Module for employees	A workflow is to be created for approval as per latest SOP.	How many levels workflow process?	SI needs to propose in the solution . Additional details if any , will be provided during

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					the time of requirement gathering
196	1.1 O	Exit Management Module for employees	Integration with Inventory Management module, Guest House module, Financial/Accounts module for dues to process NoC	<p>How the integration process needs to done with mentioned module? Direct database to database or through API?</p> <p>If API then how many APIs needs to integrate for this process with no. of approx. parameters?</p>	Module to module integration is expected to facilitate data sharing.
197	1.2 A	Employee Self Service (ESS) portal	Allow employees to view and update their performance summary, track their performance, perform tasks, and request services	<p>Is there 360 performance review require for employees? What is the process of performance review?</p> <p>How many parameters used for Self appraisal?</p> <p>Do you require to manage dynamically all questions for self appraisal?</p> <p>How many levels work</p>	Service books along with complete performance review to be captured in the module by SI. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
				flow require and who will do appraisal of employee?	
198	1.3.A	Training Management	Approval workflow as per IFSCA's Training circular	What is the predefine work flow? Please elaborate it.	Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
199	1.3.A	Training Management	Record Management	Please confirm if the historical training data (domestic and foreign) is already available in a digitized format or needs to be entered manually by the System Integrator (SI).	SI needs to consider this during data migration.
200	1.3.A	Training Management	Record Management	Kindly confirm the maximum look-back period (in years) for which training records must be maintained within the ERP system.	Data will be stored perpetually.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
201	1.4	Travel / Tour Management	Travel Request Management	Please clarify whether integration with third-party travel booking systems or travel agents is expected. If yes, kindly share specifications or examples of such integrations.	Yes . Exact details will be provided during the time of requirement gathering.
202	1.4.B	Travel / Tour Management	Travel Itinerary Management	<p>Will there be a standard template for itinerary details, or should the SI propose one?</p> <p>Who will provide itinerary for approved travel request? We assume that there will be a manually manage itinerary for travel management. Please confirm</p>	Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
203	1.4.C	Travel / Tour Management	Tour Reports	Please clarify if the uploaded travel bills need to be verified through integration with the Finance module, or will it be a manual approval by the Finance team.	Automatic verification is expected. Exact details will be provided during the time of requirement gathering.
204	1.4.C	Travel / Tour Management	Tour Reports	Does the system need to handle any specific travel rules for foreign vs. domestic travel? If yes, kindly share if such rules will be documented by IFSCA.	Yes. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
205	1.4.C	Travel / Tour Management	Tour Reports	Will scanned copies of signed bills and reports suffice, or is any OCR/digital verification required before submission?	Exact details will be provided during the time of requirement gathering.
206	1.4.D	Travel / Tour Management	Approval Workflows	Kindly confirm if digital signatures must be DSC (USB token-based) as per IT Act, or a simple electronic signature will suffice.	Yes, DSC integration is expected.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
207	1.4.D	Travel / Tour Management	Approval Workflows	Should the workflow engine allow parallel, sequential, and conditional routing configuration by Admin users?	Exact details will be provided during the time of requirement gathering.
208	1.4.D	Travel / Tour Management	Approval Workflows	Is integration with email (for alerts/reminders) mandatory at each stage of workflow, even if in-app notification is available?	Yes, Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
209	1.4.D	Travel / Tour Management	Approval Workflows	Kindly confirm the number of distinct travel workflows expected initially (e.g., Domestic Official, International Official, LFC Personal).	Exact details will be provided during the time of requirement gathering.
210	1.4.B	Travel / Tour Management	Travel Itinerary Management	Will the ERP also include integration with payment gateways or expense management tools for advance booking or reimbursement processes?	Yes. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
211	1.6 A	Office order creation/Issuance of Notices	Ability to prepare user-friendly interface for creating and editing office orders, including the ability to add text, images, and attachments	We assume that to create order user can use any editor tools on portal. Please confirm.	SI may propose the best solution
212	2, Point 2.i	Consumables	Generate reports on inventory levels – Stores	How many reports needs to develop for inventory management?	Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
213	2, Point 3.d	Letters/ Mail /Circular Management	Mail Delivery	We assume that success status to be managed to check Mail Delivery. If there is blockage at user end then what would be delivery status? Because we can't received back any updates that delivery was done or not.	SI to ensure the mail delivery end to end .
214	2, Point 4	Conference/Meeting Room Bookings	Conference/Meeting Room Bookings	Is there any integration require for meeting room booking? Or only HRMS through room booking done. Please confirm	Yes, Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
215	2, Point 5	Visitor Management system	Visitor Management system	<p>Please explain this in detailed. What is the process flow of this system.</p> <p>Is there any integration third party require or not?</p>	Yes, Exact details will be provided during the time of requirement gathering.
216	2, Point 7	Facility Management system	Facility Management system	<p>Please explain this in detailed. What is the process flow of this system.</p> <p>Is there any integration third party require or not?</p>	SI may propose the same as per RFP requirements .

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
217	3, Point A e	Vendor User management	Define steps: e-KYC → Empanelment → Contract → Bill Submission → Rating	<p>Who will do KYC? How IFSCA wants to e-KYC? Please explain in detailed.</p> <p>Is there any third party integration require or not?</p> <p>Which process to be used manual and which process to be done online? Do we require to provide login option to Vendor for Bill submission?</p>	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
218	3, Point B d	Contract Management	Payment management: A system for managing payments to vendors, including tracking invoices, processing payments, and generating reports on spending.	<p>We assume that based on Invoice, payment to be made from HRMS system. No direct bank to bank payment required. Please confirm.</p> <p>We also assume that payment gateway procure by IFSCA.</p> <p>Also, how many payment gateway, needs to</p>	Payment enablement should be part of the solution proposed. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
				integrate in system. Please confirm.	
219	2.1	Training Management / Travel Management	Overall Reporting and MIS	Please clarify if dashboards and analytics should include visualizations (charts, graphs, KPI widgets) and if so, provide sample formats if available.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
220	2.2, 2.2.1, B	Generate reports on inventory levels - Stores	QRCode or Barcode: Every asset should have a Barcode or a QR code for better tracking and management.	We assume that QR sticker to be managed by respective team. QR will generate online based on details stored by user.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
221	2.4, 3	Conference/ Hall Bookings	Integration with the softwares like Cisco Webex/Microsoft teams etc.	We assume that license & API will be provided by IFSCA for integration with MS Teams/Webex.	IFSCA will facilitate as per RFP.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
222	2.5	Gate Entry Integration	Integrate with physical access control systems (turnstile, RFID, biometrics, CCTV) for secure entry logging.	<p>How many APIs needs to integrate from all systems? Who will provide details of same?</p> <p>All API procurement is part of IFSCA. All commercial will be born by IFSCA.</p>	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
223	2.5	Badge Printing	Enable badge printing with visitor photo, name, host, and time duration.	<p>Badge printing is part of IFSCA. We have to just provide softcopy for badge printing. Please confirm.</p>	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
224	1.4.C	Cross-Module (HRMS)	Document Generation (Letters / Reports / NOC / Appraisals)	Is digital signing to be done via a specific platform (e.g., eSign / NIC) or should the vendor integrate a signing API/tool as part of the implementation?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
225	1.4.C	Cross-Module (HRMS)	Notification and Alerts	Please confirm if the system should support SMS gateway integration in addition to email and in-app notifications.	SI may propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
226	O	Exit Management	Integration with Other Modules	Kindly confirm if inventory return tracking should also include automated workflows and reminders during the exit process.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
227	O	Exit Management	Experience / Relieving Letter Generation	Please confirm whether there is an existing letter format to be adopted or if SI should develop configurable templates for such letters.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
228	NA	All Modules	Data Retention / Archival	Kindly clarify the data retention policy (in years) for audit logs, employee records, and reports as per IFSCA compliance requirements.	As per Indian Legal Laws as applicable. Exact details will be provided during the time of requirement gathering.
229	NA	All Modules	Role-based Access Control	Does IFSCA follow a predefined Role Matrix / RBAC model that will be shared, or is the SI expected to define roles and permissions based on module-wise functions?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
230	NA	All Modules	Audit Trail and Logging	Please confirm if tamper-proof logs are required (e.g., immutable logging), and if logs should be exportable or view-only from the Admin portal.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
231	2.1.B.d	Payment Management	Payment Terms and Alerts	Please confirm if IFSCA will provide a master list of standard payment terms, or should the SI provide a configurable master for the same.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
232	2.1.B.d	Payment Management	Alerts for Advance Payments	Is there a specific timeline/threshold for advance payment alerts (e.g., 5 days before due date)? Should this be configurable per vendor or per payment head?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
233	2.1.B	Communication with Vendors	Communication Logging	Will communication with vendors be limited to internal notes/logs or integrated with external email systems (e.g., via SMTP or Gov email servers)?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
234	2.1.B	Vendor Contract Reporting	Reports on Contracts and Status	Is there a defined format or compliance standard for contract performance reports (e.g., vendor rating criteria, delay impact metrics)?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
235	2.1.C.g	Vendor Performance & Deposits	Tracking Deposits and Contractual Obligations	Will the entry of security/performance deposits be manual, or is integration with GeM/retendering systems expected?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
236	2.1.C.g	Vendor Performance & Deposits	Alerts on Deposit Expiry	Please confirm whether alerts should also be sent to the vendor's registered email or restricted to internal IFSCA users.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
237	2.1.C.f	Payment Analytics	Advanced Analytics	Please clarify if predictive analytics and ML models are to be part of Phase-1 or to be considered as future enhancements (e.g., spend forecasting, vendor risk scoring).	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
238	2.1.C.f	Reporting and Dashboards	KPIs & Dashboards	Kindly share if there are predefined KPIs (e.g., average payment time, vendor compliance rate) that must be visualized or whether SI will propose and configure dashboards.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
239	2.1.C.e	Reporting and Export	Export Formats	Confirm whether digitally signed export reports are needed for audit purposes, or standard PDF/Excel exports suffice.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
240	2.2.1	Inventory – Consumables	SKU Entry and Requests	Should departmental requests for consumables trigger an approval workflow? If yes, what are the expected approval levels?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
241	2.2.1	Inventory – Consumables	QR Code / Barcode	Should the SI implement QR code/barcode generation and printing within the ERP, or will a third-party scanner and printer integration be provided by IFSCA?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
242	2.2.1.B	Inventory – Consumables	Inventory Ageing & Turnover	Please clarify the maximum historical period (in years) for which inventory ageing and turnover data must be maintained.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
243	2.2.1.C	Inventory – Consumables	Stock Level Alerts	Should low stock alerts be role-based and department-specific, or centralized for all Admin users?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
244	2.2.1.C	Inventory – Consumables	Trends in Inventory Usage	Will consumption trend analysis be required monthly, quarterly, or configurable as per user need?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
245	2.2.1.C	Inventory – Consumables	Automatic Reordering Integration	Confirm whether integration with any procurement platform (e.g., GeM) is expected for auto reordering functionality.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
246	2.2.2.A	Asset Management	Asset Categories, Tracking & Logs	Will IFSCA provide a legacy asset register (Excel/CSV) for migration, or is fresh data entry required for all assets?	legacy Asset register will be provided.
247	2.2.2.D	Asset Lifecycle Automation	Depreciation, Transfer, Disposal Automation	Please confirm whether the depreciation calculation logic (method, rate, frequency) is fixed or must be user-configurable per asset type/category.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
248	2.2.2.B	Asset Maintenance & Repairs	Preventive vs Breakdown Maintenance	Should the SI provide a calendar-based scheduling interface for preventive maintenance tasks, with SMS/email alerts?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
249	2.2.2.B	Asset Maintenance	Integration with Parts Inventory	Kindly confirm if the parts used for repairs are managed within the same inventory module or a separate asset-linked parts catalog.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
250	2.2.2.D	Asset Depreciation	Depreciation Calculation and Posting	Will auto-posting of depreciation need to be pushed to the Finance module ledger automatically, or will it require Finance team approval?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
251	2.2.2.C	Asset Revaluation & Disposal	Disposal Logs and Gain/Loss Accounting	Should disposal processes support document uploads (e.g., approval letters, auction reports) for audit trail?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
252	2.2.2.E	Reports & Dashboards	Asset-Wise Maintenance Cost Reports	Should the system generate monthly summaries for asset maintenance costs or allow department-wise drill-down reporting?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
253	2.2.2.C	Integration	Integration with F&A Module	Kindly confirm which Finance & Accounting platform is used by IFSCA currently, or if a new F&A module is part of the ERP implementation.	Integration is expected at the module level also i.e. all modules mentioned in the scope of work of the RFP should be integrated with each other wherever applicable,

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
254	2.2.2	General	Depreciation and Repair Budgeting	Will there be a budgetary control mechanism in the ERP for repairs/maintenance spending per department or asset type?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
255	2.5	Visitor Management	Digital Pass Format	Should QR/OTP pass support offline verification? Any mobile app dependency expected?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
256	2.6	Guest House Booking	Billing & Finance Integration	Should the system generate GST-compliant invoices? Should it be integrated with the Finance Module/Tally?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
257	2.6	Guest House Booking	VIP Booking Logic	Are there predefined policies to identify and prioritize VIPs? Should system auto-reserve rooms for certain roles?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
258	2.7	Facility Management	AMC Vendor Integration	Should AMC vendors have portal access to update logs? Clarify SLAs or penalty workflows.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
259	2.7	Facility Management	Preventive Care Scheduling	What logic defines preventive maintenance schedules — time-based, usage-based, or rule-based?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
260	2.8	Ticketing System	Dynamic Escalation	What are the expected SLA tiers? Should escalations involve email/SMS alerts or integrate with workflow tools?	As per RFP (SLA)
261	2.8	Ticketing System	Knowledge Base Workflow	Should article reviews follow approval hierarchy (Editor → Reviewer → Approver)?	Unclear Query

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
262	3.1	Finance - Payroll	Tax Regime Selection Logic	Should system restrict change in tax regime once selected? If yes, is reset permitted annually only?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
263	3.1.2	Finance - Claims	Block-based Reimbursements	Should admin be able to configure custom blocks per claim type (e.g., 2-year, 4-year LTA)?	Yes

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
264	3.2	Finance - Revenue	Fee Calculation for Regulated Entities	Should fee formulas and conditions be configurable via admin interface or hardcoded?	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
265	3.2	Finance - Revenue	Tally & Bank Integration	Is Tally online version used? Please share details of bank and format/API available for reconciliation.	IFSCA currently uses Tally Prime 6.1 primarily for core financial accounting functions, with a limited scope and no enterprise-wide integration. The modules implemented include General Ledger (GL), Accounts Payable (AP), Accounts Receivable (AR), Cash and Bank Book, Journal Vouchers and Contra Entries, Trial Balance, Balance Sheet, Profit & Loss Reports, and basic GST compliance reporting. Business functions performed using Tally comprise the recording and processing of

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
					financial transactions, vendor payment tracking, revenue and receipt accounting and preparation of basic statutory reports. Currently, there are no automated integrations between Tally and other systems within IFSCA. All data exchange is manual, relying on Excel import/export templates, offline journal entry uploads, and manual reconciliation with Bank Accounts, HR and procurement-related data.
266	40	Hosting/ Cloud requirements	General	1. NIC will be providing a dedicated rack for hosting firewall, load-balancer, server?	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
267	40	Hosting/ Cloud requirements	General	2. For the disaster recovery, do you have another site/location to provision DR solution?	Please refer sno-10 and 11 of Corrigendum-3
268	40	Hosting/ Cloud requirements	General	3. DR replication tools/technology will be provided by NIC?	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
269	40	Hosting/ Cloud requirements	General	4. Who is going to maintain the connectivity to DR if primary site goes down?	Please refer sno-10 and 11 of Corrigendum-3
270	40	Hosting/ Cloud requirements	General	5. Does NIC provide auto-scaling facilities if it is hosted with NIC?	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
271	40	Hosting/ Cloud requirements	General	6. Are we going to utilize our own backup tool or NIC will provide it?	Please refer sno-10 and 11 of Corrigendum-3
272	40	Hosting/ Cloud requirements	General	7. Do we need to use NIC managed monitoring tool?	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
273	40	Hosting/ Cloud requirements	General	8. Does NIC will allow third tool? i.e., monitoring, tickets, backup etc..	Please refer sno-10 and 11 of Corrigendum-3
274	40	Hosting/ Cloud requirements	General	9. How the SLA will be calculated if delay caused by NIC team or NIC infrastructure?	SI needs to ensure that there is no delay in coordination with NIC

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
275	40	Hosting/ Cloud requirements	General	10. Based on the security requirements mentioned in NIC, does NIC cloud support it?	Please refer sno-10 and 11 of Corrigendum-3
276	40	Hosting/ Cloud requirements	General	11. What will be the scope of NIC ?	Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
277	3.2.3 (q)	This involves displaying all recorded bank deposits made by IFSCA, including the deposit date, amount, and purpose, and the name of the bank/ institution.	Please confirm whether this data will be manually entered or if integration with bank APIs is expected.	If integration is expected, kindly provide list of banks and format of API or required connectivity standards.	Exact details will be provided during the time of requirement gathering.
278	3.2.3 (r)	This involves importing bank statements into the accounting system to reconcile bank transactions and ensure accuracy.	What file formats will be supported for bank statement import? Will it be standardized across all banks?	Please confirm required formats (e.g., .xls, .csv, .pdf) and whether parser needs to support format-wise mapping.	API integration of ERP with banks can be explored. Further, any customization requirement for bank reconciliation can also be explored.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
279	3.2.3 (s)	Categorization of all sources of income at consolidated and sub-category wise.	Are income sub-categories predefined by IFSCA or expected to be configured dynamically by admin?	Please clarify if category list is configurable through master management or hardcoded.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
280	3.3.1 (a)	Real-time monitoring of cash positions across multiple bank accounts and TSA.	Are real-time APIs from all banks available to fetch live cash positions?	Please confirm if banks support real-time data exchange or if approximate time-based updates are acceptable.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
281	3.3.1 (d)	Automated Alerts for threshold breaches, cash shortages, or mismatches.	Please confirm if alert configuration thresholds are role-based or department-level.	Kindly suggest default rules and whether alerts should be integrated with Email/SMS gateway.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
282	3.3.1 (h)	Analysis of investment portfolio and rebalancing suggestions for optimization of revenue.	Are rebalancing suggestions expected to be system-generated using business logic or manually uploaded?	Please confirm whether analytics engine or rules-based engine needs to be developed as part of this feature.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
283	3.3.1 (j)	Tracking of loan agreement, disbursements, repayment schedules, interest rates and charges.	Are historical loan data and agreements available in digital format for migration?	Please share volume and format of legacy loan data if expected to be migrated.	Loan data, schedule, terms and other details can be made available in MS Word, PDF and MS Excel.
284	3.4.1 (a–b)	Classification of Revenue, Expense, Asset transactions.	Will IFSCA provide standard account heads and GL structure to be used for transaction tagging?	Please confirm whether classification rules are configurable at admin level or provided as fixed templates.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
285	3.4.1 (f)	Account: The specific account or accounts that are affected by the transaction.	Please confirm if a CoA (Chart of Accounts) template will be provided or expected to be built by the vendor.	Suggest IFSCA share standard CoA or chart structure for system configuration and design.	IFSCA adopts/ prepare the Charts of Accounts in standard format as prescribed under IFSCA Act/ Rules and the same will be provided to the vendor.
286	3.4.1 (g-h)	View all entries in the journal and flag erroneous entries.	Please confirm if error flagging is manual by finance team or rule-based validation is expected.	If rule-based, kindly provide a sample list of rules or expected validation matrix.	Rule based validation is desirable. However, ERP should provide for manual rectifications in exceptional cases.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
287	3.2.3 (q)	This involves displaying all recorded bank deposits made by IFSCA, including the deposit date, amount, and purpose, and the name of the bank/ institution.	Please confirm whether this data will be manually entered or if integration with bank APIs is expected.	If integration is expected, kindly provide list of banks and format of API or required connectivity standards.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
288	3.2.3 (r)	This involves importing bank statements into the accounting system to reconcile bank transactions and ensure accuracy.	What file formats will be supported for bank statement import? Will it be standardized across all banks?	Please confirm required formats (e.g., .xls, .csv, .pdf) and whether parser needs to support format-wise mapping.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
289	3.2.3 (s)	Categorization of all sources of income at consolidated and sub-category wise.	Are income sub-categories predefined by IFSCA or expected to be configured dynamically by admin?	Please clarify if category list is configurable through master management or hardcoded.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
290	3.3.1 (a)	Real-time monitoring of cash positions across multiple bank accounts and TSA.	Are real-time APIs from all banks available to fetch live cash positions?	Please confirm if banks support real-time data exchange or if approximate time-based updates are acceptable.	API integration of ERP with banks can be explored. Further, any customization requirement for bank reconciliation can also be explored.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
291	3.3.1 (d)	Automated Alerts for threshold breaches, cash shortages, or mismatches.	Please confirm if alert configuration thresholds are role-based or department-level.	Kindly suggest default rules and whether alerts should be integrated with Email/SMS gateway.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
292	3.3.1 (h)	Analysis of investment portfolio and rebalancing suggestions for optimization of revenue.	Are rebalancing suggestions expected to be system-generated using business logic or manually uploaded?	Please confirm whether analytics engine or rules-based engine needs to be developed as part of this feature.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
293	3.3.1 (j)	Tracking of loan agreement, disbursements, repayment schedules, interest rates and charges.	Are historical loan data and agreements available in digital format for migration?	Please share volume and format of legacy loan data if expected to be migrated.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
294	3.4.1 (a–b)	Classification of Revenue, Expense, Asset transactions.	Will IFSCA provide standard account heads and GL structure to be used for transaction tagging?	Please confirm whether classification rules are configurable at admin level or provided as fixed templates.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
295	3.4.1 (f)	Account: The specific account or accounts that are affected by the transaction.	Please confirm if a CoA (Chart of Accounts) template will be provided or expected to be built by the vendor.	Suggest IFSCA share standard CoA or chart structure for system configuration and design.	IFSCA adopts/ prepare the Charts of Accounts in standard format as prescribed under IFSCA Act/ Rules and the same will be provided to the vendor.
296	3.4.1 (g-h)	View all entries in the journal and flag erroneous entries.	Please confirm if error flagging is manual by finance team or rule-based validation is expected.	If rule-based, kindly provide a sample list of rules or expected validation matrix.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
297	3.6.1 – Petty Cash	Petty Cash Management	Please confirm whether the system should support real-time petty cash balance sync with bank or cashbook reconciliation only.	System should offer optional integration with bank API for real-time sync.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
298	3.6.1 – Fixed Asset Classification	Asset Classification & Tracking	Will IFSCA provide existing asset master data (including historical depreciation and transfers), or is SI expected to migrate and classify from scratch?	Provide existing data templates or confirm data entry responsibility.	Classification of Revenue, Expense, Asset transactions are governed by Standard Accounting principles/ practices and it is understood that the same form an integral part of ERP Accounting Module.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
299	3.6.1 – Fixed Asset Classification	Depreciation and Asset Policies	Should the system support multiple depreciation policies for different asset classes, or a single unified policy?	Enable flexible configuration for multiple depreciation methods.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
300	3.6.1 – Fixed Asset Classification	Maintenance Scheduling	Are scheduled maintenance tasks for assets to be manually defined or integrated from external maintenance systems?	Allow both manual and API-based input options.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
301	3.6.1 – Budget	Budget Estimates	Will the budget preparation format and departmental input template be shared by IFSCA?	Share standard template or format to be used within ERP.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
302	3.6.1 – Budget	Budget Revision	Is budget revision frequency fixed (e.g., quarterly, biannually), or flexible as per administrative discretion?	Clarify revision cycles and workflow needs.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
303	3.6.1 – Receipts	Receipt Reconciliation	Does the receipt reconciliation process need integration with payment gateways/intermediary platforms?	Confirm if integration with payment partners is required.	yes
304	3.6.2 – Core Accounting	MIS Reporting	Are there any standard reporting formats (e.g., for MIS, Income-Expenditure, Fund Position) IFSCA expects the ERP to follow?	Share formats or refer to statutory compliance documents.	Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
305	3.6.2 – Cost Centre Based Accounting	Activity-Based Costing	Should the system support automated analysis of cost drivers and ABC (Activity-Based Costing), or is manual input acceptable?	Allow configurable costing method setup.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.
306	3.7 – Bank Reconciliation	Auto-BRS	Will bank reconciliation be fully automated via integration with bank APIs, or based on manual upload of bank statements?	Confirm bank API availability or integration expectations.	SI to propose in the solution. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
307	3.8 – Payment Processing	PFMS Integration	Is the ERP expected to support PFMS integration for salary, reimbursements, and bill payments?	Specify if PFMS API will be shared or to be sourced.	IFSCA receives Grants from Government : Grants in Aid-Salary and Grants in Aid-General and majority of Payments/Expenditures are directly routed through PFMS and therefore integration of ERP with PFMS (if permissible) is desirable. In case integration is not possible, the Input or Output of PFMS and ERP need to be aligned so as to avoid any duplicity of manual processing/ recording of accounting entries for a transaction.
308	3.8 – Payment Processing	Payment Voucher Templates	Can IFSCA share the format of Payment Vouchers, Fund Transfer Letters, and TDS Challans (if required as per GFR)?	Share document templates for compliance.	Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
309	3.8 – Invoice Verification	Invoice Auto-Analysis	Does the invoice verification module need OCR (Optical Character Recognition) support to read scanned invoices?	Recommend enabling OCR support for automation.	SI may propose the same.Exact details will be provided during the time of requirement gathering.
310	3.8 – Invoice Approval	Approval Matrix	Should the Delegation of Power and approval matrix be configurable by IFSCA Admin within the ERP?	Provide UI for Admin configuration of workflows.	SI may propose the same. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
311	3.9 – Vendor Management	Vendor Onboarding	Will vendor onboarding be manual or integrated with GeM/other procurement portals?	Confirm extent of automation or integration needed.	SI may propose vendor management system and integration with GeM will be discussed during the requirement gathering.
312	3.9 – Contract Management	E-sign Integration	Is there a preferred e-signature platform (e.g., eMudhra, Digio) for contract signing or should SI propose one?	Allow SI to propose any e-signature solution.	SI may propose the same.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
313	3.9 – Contract Management	Contract Alerts	Should the system track contract milestones and generate automatic payment alerts based on delivery terms?	Enable milestone-based alert engine.	Yes, SI may propose the same.
314	3.9 – Contract Management	Legacy Data Migration	Will historical contracts and vendor data be migrated into ERP or will the system only handle fresh entries?	Confirm data migration scope for legacy records.	SI to ensure complete data migration. Exact details will be provided during the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
315	Annexure-VI TECHNICAL EVALUATION PARAMETERS	<p>The Bidder turnover in FY 2024-25 from IT and IT enabled services (ITeS) * In case the company/LLP operates on calendar year, the audited statements will be required for calendar year 2024.</p> <p>Note: For the purpose of this criterion, turnover includes application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p> <p>₹75.00 Crores to ₹150.00 Crores-05 Marks More than ₹150.00 Crores up to ₹300.00 Crores-06 Marks More than ₹300.00</p>	<p>The Bidder turnover in FY 2024-25 from IT and IT enabled services (ITeS).</p> <p>₹50.00 Crores to ₹75.00 Crores-05 Marks More than ₹75.00 Crores up to ₹100.00 Crores-06 Marks More than ₹100.00 Crores up to ₹125.00 Crores-07 Marks More than ₹125.00 Crores up to ₹150.00 Crores-08 Marks More than ₹150.00 Crores-10 Marks</p>		Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
		Crores up to ₹500.00 Crores-07 Marks More than ₹500.00 Crores up to ₹750.00 Crores-08 Marks More than ₹750.00 Crores-10 Marks			

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
316	Annexure-VI TECHNICAL EVALUATION PARAMETERS	<p>Bidder as SI covering implementation of HRMS/ERP and Finance & Accounting in Central or State Govt./ Central or State Govt owned Organizations/ PSUs/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having at least 100 users in the last five (05) Financial Years in India.</p> <p>For this requirement, bidder's experience shall be in the execution of IT projects/ maintenance of IT projects and excluding consultancy services for the IT projects.</p> <p>No. of Projects Project cost (Rs. 5-10 Crore) Project cost (Above Rs. 10 Crore) 1 03 Marks 04 Marks 2 06 Marks 08 Marks</p>	<p>Bidder should have experience of Development of Web Application in State Govt./ Central or State Govt owned Organizations/ PSUs/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having at least 100 users in the last five (05) Financial Years in India.</p> <p>For this requirement, bidder's experience shall be in the execution of IT projects/ maintenance of IT projects and excluding consultancy services for the IT projects.</p> <p>No. of Projects Project cost (Rs. 3-5 Crore) Project cost (Above Rs. 5 Crore) 1 03 Marks 04 Marks 2 06 Marks 08 Marks 3 09 Marks 12 Marks 4 12 Marks 16 Marks 5 and above 16 marks 20 marks</p>		Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
		3 09 Marks 12 Marks 4 12 Marks 16 Marks 5 and above 16 marks 20 marks			

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
317	Annexure-VI TECHNICAL EVALUATION PARAMETERS	<p>NIC Cloud/ Meghraj Experience Bidder has hosted any Software/ IT project on NIC Data Centre or NIC Cloud or Meghraj/ Meghraj 2.0 Cloud.</p> <p>a. One project – 06 marks b. Two projects – 08 marks c. Three projects or above - 10 marks</p>	<p>NIC Cloud/ Meghraj/Hosting at State Data Centre Experience Bidder has hosted any Software/ IT project on NIC Data Centre or NIC Cloud or Meghraj/ Meghraj 2.0 Cloud.</p> <p>a. One project – 06 marks b. Two projects – 08 marks c. Three projects or above - 10 marks</p>		Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
318	Annexure-VI TECHNICAL EVALUATION PARAMETERS	<p>CMMI level and Certifications Bidder has valid:</p> <p>a. CMMI level 3: 05 marks</p> <p>b. CMMI Level 4: 07 marks</p> <p>c. CMMI Level 5: 10 marks</p> <p>b. ISO 27001:2015: 06 marks</p> <p>c. ISO 9000/ ISO 9001: 04 marks</p>	<p>CMMI level and Certifications Bidder has valid:</p> <p>a. CMMI level 3 or above: 10 Marks</p> <p>b. ISO 27001:2015: 06 marks</p> <p>c. ISO 9000/ ISO 9001: 04 marks</p>	0	Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
319	9.16	Licensing - SI would be required to provide Enterprise-wide all-inclusive based licenses as applicable considering all functionalities, features, and modules as per the requirements of IFSCA during the contract period with possible extensions or renewals post completion of the contract.	Request to release this clause. IFSCA to manage licensing discussions and contracts with OEM separately.		RFP provisions will prevail
320	9.3	Documentation	We understand that number of environments to support is 4 : Dev, Test and Prod and DR		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
321	xi	Agile methodology in the manner that from fifth month, processes as given in functional scope of work of this RFP to be live based on sprints and complete project to be implemented within twelve (12) months. SI to design solution architecture accordingly.	We understand that production release of the components to happen from 5th month and complete implementation in 1 year, 3 months of stabilization period, 9 months of Warranty period and AMC support of 4 years to be included in RFP		RFP provisions will prevail
322	9.2.1 - b	The SI needs to understand the scope of the integrated solution including HRMS, Payroll, Finance & Accounts and related ancillary activities.	The activities like guest house booking, facility management, meeting room / conference room booking, visitor management etc can be managed using third-party tools.		SI needs to propose in the solution. Exact details will be provided at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
323	9.5 - a	SI should ensure that product vendor (OEM) of the proposed Platform has reviewed and certified all the Customizations/ Configurations/ Third (3rd) party integration before deployment at IFSCA. Such OEM Certification to be submitted to IFSCA.	Is there a plan to have OEM resources on-boarded during the engagement along with SI team ? If yes, IFSCA and OEM will have to manage onboarding OEM team post which SI can get the relevant deliverables reviewed by OEM before prod deployment.		SI to ensure all the OEM related engagements, IFSCA has no role in this regard.
324	9.6	We understand there is a plan to carry out functional testing, SIT, Regression, UAT etc and we have 3 instances having regular releases from 5th month to production following Agile methodology.	Can we increase the instances or is IFSCA ok to carry on few activities in sequential manner as well ?		As per solution proposed

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
325	9.7	SI will be completely responsible for end-to-end Data Migration from Legacy System/ physical files and documents.	Please share the count and details of legacy systems used in As-Is world.		RFP provisions will prevail
326	9.12	Support (Warranty/ AMC) would be comprehensive in nature and must have back-to-back support from the OEM/ Service Provider. Service Provider/ OEM will warrant products/ services against defects arising out of faulty design etc. during the specified support period.	This will be the contract between IFSCA and OEM. SI will raise the SR's on OEM portal for the product defects.		SI will be the single point of contact for IFSCA for all solution related matters

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
327	39	SI to ensure that OEM resources (including IPR) to be available during Implementation as well as in warranty and AMC i.e., for entire duration of the contract, if required.	Is there a plan to have OEM resources on-boarded during the engagement along with SI team ? If yes, IFSCA and OEM will have to manage onboarding OEM team post which SI can get the relevant deliverables reviewed by OEM before prod deployment.		SI to ensure all the OEM related engagements, IFSCA has no role in this regard.
328	Annex ure VII	Annexure-VII: CERTIFICATION BY OEM	Please relax this clause		RFP provisions will prevail

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
329	Annexure VIII	Annexure-VIII: PRICE BID /FINANCIAL BID - Table-1 for Price bid/Financial bid - Detailed Technical BOM with List of Products, Solutions, Services and Licenses	Part A of the table in Pricing is Annexure deals with licenses and OEM support cost. We request IFSCA to arrange it from the OEM separately.		RFP provisions will prevail
330	Annexure VIII	Security Audit, VPAT with CERT-IN empaneled vendors, Audit compliance certificate	This will be covered as part of the OEM license.		RFP provisions will prevail

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
331	40	Hosting/ Cloud requirements	<p>We understand that solution needs to be on cloud and not on-premise.</p> <p>Fusion solution cannot be hosted on NIC cloud. It can only be hosted on Oracle cloud. R12 EBS can be hosted on NIC cloud. Please let us know if this clause can be relaxed or would you like to go with R12 EBS solution.</p>		Please refer sno-10 and 11 of Corrigendum-3
332	4	Notice Inviting Bid - IFSCA, through the proposed Project intends to deploy a comprehensive, structured, and total software solution as a platform for managing and automating its internal activities which includes ERP System along with Mobile App.	Please specify what functionalities are required to be accessible on mobile app		Functionalities of the mobile app will be decided at the time of requirement gathering.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
333	VI.3	<p>NIC Cloud/ Meghraj Experience Bidder has hosted any Software/ IT project on NIC Data Centre or NIC Cloud or Meghraj/ Meghraj 2.0 Cloud.</p> <p>a. One project – 06 marks b. Two projects – 08 marks c. Three projects or above - 10 marks</p>	Please confirm the solution can be hosted on Azure cloud?		Please refer sno-14 of Corrigendum-3
334	9.16.c	<p>The required licenses (if any) shall be perpetual in nature and should be usable on any hardware/ software/ database platforms whether on premises or on cloud environment. SI shall be having whole sole responsibility of the same without any conditions. IFSCA shall not be responsible for any extra expenditure in this regard, whatsoever.</p>	SAP Provides only subscription - SAAS model. Can the subscription based license be allowed .		RFP provisions will prevail

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
335	39	SI to ensure that OEM resources (including IPR) to be available during Implementation as well as in warranty and AMC i.e., for entire duration of the contract, if required.	as per requirement of RFP a PO will be issued by SI to OEM for their services. However, SI will not be responsible for any lapses at end of OEM		SI to ensure all the OEM related engagements, IFSCA has no role in this regard.
336	Annexure-V: ELIGIBILITY CRITERIA	The bidder must be a profitable entity for the last three financial years* (i.e., FY 2024-25, FY 2023-24, FY 2022-23) and has not incurred any cash loss from operating activities in the last five FYs.	We wish to highlight to the Bank that our audit ends only in the month of September and hence we can neither submit the audited balance sheets for FY25 nor submit the provisional balance sheets for FY25. We request the Bank to please accept the financial statements for FY22, FY23, and FY24.		Please refer sno-12 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
337	Annexure-VI: TECHNICAL EVALUATION PARAMETERS Criteria 1.	<p>The Bidder turnover in FY 2024-25 from IT and IT enabled services (ITeS)</p> <p>* In case the company/ LLP operates on calendar year, the audited statements will be required for calendar year 2024.</p> <p>Note: For the purpose of this criterion, turnover includes application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p>	<p>To encourage more competition request you to modify clause as below:</p> <p>The Bidder turnover in FY 2024-25 from IT and IT enabled services (ITeS)</p> <p>* In case the company/ LLP operates on calendar year, the audited statements will be required for calendar year 2024.</p> <p>Note: For the purpose of this criterion, turnover includes application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p>		<p>Please refer sno-14 of Corrigendum-3</p>

S No	RFP Clause No	Existing Clause	Query by Vendor		Suggestions by Vendor	Response	
		More than ₹750.00 Crores	10 Marks				

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
338	Annexure-VI: TECHNICAL EVALUATION PARAMETERS Criteria 4.		<p>Request you to modify this clause as per below with latest version of certification:</p> <p>CMMI level and Certifications Bidder has valid:</p> <p>a. CMMI level</p> <p>a. CMMI Level 3: 05 marks</p> <p>b. CMMI Level 4: 07 marks</p> <p>c. CMMI Level 5: 10 marks</p> <p>b. ISO 27001:2022: 06 marks</p> <p>c. ISO 9000/ ISO 9001: 04 marks</p>		Please refer sno-14 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
339		General	What is total number of users, total concurrent and maximum concurrent users currently using & what is the % of increment expected.		As mentioned in RFP
340		General	What is the expected growth of data Year on Year?		As mentioned in RFP

S No	RFP Clause No	Existing Clause	Query by Vendor		Suggestions by Vendor	Response
341	Point iii	Design and develop Mobile app for ERP System for IFSCA.		No Separate Mobile App. Oracle ERP available as Desktop application on Mobile		RFP provisions will prevail.
342	Point vii	Upgradation of EBS/Database/other application	Upgradation of EBS/ Database/other applications is part of AMC for 6 years			RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
343	Point xiv	License of Software's	Purchase of Licenses including OEM in scope of bid	Purchase of Licenses including OEM in scope of bid	RFP provisions will prevail.
344	Point xv 9.17	CERT-IN empaneled Software Audit firm	VAPT and security compliance costing needs to be incorporate as that is in scope Audit and certification of Security from Security and Audit 3rd Party in scope of bid?		Please refer annexure VIII

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
345	Point 4	System Administrator / Infra Support	System Administrator is in scope as Infrastructure maintenance in scope		Please refer sno-04 of Corrigendum-3
346	Point a	Infrastructure Costing	Seems Hardware/Infrastructure (on NIC cloud) in scope of bid? Page 185 says that infrastructure cost bear by IFSCA		Please refer sno-10 and 11 of Corrigendum-3

S No	RFP Clause No	Existing Clause	Query by Vendor		Suggestions by Vendor	Response
347	Point 3,4,5,6,7,8	<p>Custom Application</p> <p>3. Letters/ Mail /Circular Management</p> <p>a) User Management</p> <p>b) Mail Creation</p> <p>c) Mail Tracking</p> <p>d) Mail Delivery</p> <p>e) Reporting</p> <p>f) Circular Management</p> <p>4. Conference/Meeting Room Bookings</p> <p>5. Visitor Management system</p> <p>6. Guest House Booking</p> <p>a) Records: Request for records retention and destruction</p> <p>b) Repairs: Ability to post request for repairs and maintenance by the officers and underlying staff</p> <p>7. Facility Management system</p> <p>8. Ticketing System Management</p> <p>a) Ticket Submission and Tracking.</p> <p>b) Ticket Prioritization and Escalation.</p>		6 Custom applications in scope		Incomplete query

S No	RFP Clause No	Existing Clause	Query by Vendor		Suggestions by Vendor	Response
		c) Knowledge Base. d) Reporting and Analysis.				

S No	RFP Clause No	Existing Clause	Query by Vendor		Suggestions by Vendor	Response
348	Point 3 in Annexure-V Point 1 in Annexure-VI	<p>The Bidder must have a turnover of Rs. 75 crore or above each year from IT and IT enabled services (ITeS) during the last 03 (three) financial year(s) (i.e., FY 2024-25, FY 2023-24, FY 2022-23)</p> <p>*In case the company/ LLP operates on calendar year, the audited statements will be required for calendar years 2024, 2023 and 2022.</p> <p>Note: For the purpose of this criterion, turnover should be from application development/ implementation/ maintenance excluding equipment licensing, consulting. Also, turnover of only the bidding entity will be considered. The turnover of any parent, subsidiary, associated or other related entity will not be considered.</p>		<p>We request you to kindly provide relaxation in the turnover criteria, as our turnover from IT and ITeS during the mentioned financial years is slightly below ₹75 crore, despite having relevant experience and capability to successfully deliver such projects.</p>		RFP provisions will prevail.

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
349	Point 4 in Annexure-V Point 2,3 in Annexure-VI	<p>Bidder must have successfully completed at least one (01) software solution/ project as SI covering implementation of ERP System related to HRMS and Finance & Accounting modules in Central or State Govt./ Central or State Govt owned Organizations/ PSU/ Autonomous Bodies/ Public Sector Banks/ Public Sector Insurance Companies/ Public Sector Financial Institutions/ CPSEs/ Corporates having at least 100 users in the last five (05) Financial Years in India.</p> <p>For this requirement, bidder's experience shall be in the execution of IT projects/ maintenance of IT projects and excluding consultancy services for the IT projects</p>		<p>We kindly request you to consider awarding marks as per the given table, so that we may meet the technical qualification criteria.</p>	<p>Please refer sno-14 of Corrigendum-3</p>

S No	RFP Clause No	Existing Clause	Query by Vendor		Suggestions by Vendor	Response	
		No. of Projects	Project cost (Rs. 5-10 Crore)		No. of Projects	Project cost (Rs. 1- 3 Crore)	
		1	03 marks		1	03 marks	
		2	06 marks		2	06 marks	
		3	09 marks		3	09 marks	
		4	12 marks		4	12 marks	
		5 and above	16 marks		5 and above	16 marks	

S No	RFP Clause No	Existing Clause	Query by Vendor	Suggestions by Vendor	Response
350	Point 3 in Annexure-VI	<p>NIC Cloud/ Meghraj Experience Bidder has hosted any Software/ IT project on NIC Data Centre or NIC Cloud or Meghraj/ Meghraj 2.0 Cloud.</p> <p>a. One project – 06 marks b. Two projects – 08 marks c. Three projects or above - 10 marks</p>		<p>We request you to kindly provide relaxation in this criterion, as we have extensive experience in hosting projects on MeitY-Empaneled cloud platforms, we have only one project on NIC Cloud/Meghraj. We request you to consider maximum mark for marking purposes.</p>	<p>Please refer sno-14 of Corrigendum-3</p>