



**International Financial Services Centres Authority**  
**(A statutory authority established by Government of India)**  
2nd & 3rd Floor, Savvy Pragya,  
Gujarat International Finance Tec-City, Gandhinagar  
Gujarat – 382355, India.

**Notice Inviting Tender for Selection of Service Provider (SP) for Supervisory Technology (SUPTECH) System of IFSCA.**

RFP Ref. No. **IFSCA/IT/2021/001** dated 27 December 2021

The International Financial Services Centres Authority (IFSCA) has been established on April 27, 2020 under the International Financial Services Centres Authority Act, 2019. It is headquartered at GIFT City, Gandhinagar in Gujarat. The IFSCA is a unified authority for the development and regulation of financial products, financial services and financial institutions in the International Financial Services Centre (IFSC) in India. At present, the GIFT IFSC is the maiden international financial services centre in India. Prior to the establishment of IFSCA, the domestic financial regulators, namely, RBI, SEBI, PFRDA and IRDAI regulated the business in IFSC. As the dynamic nature of business in the IFSCs requires a high degree of inter-regulatory coordination within the financial sector, the IFSCA has been established as a unified regulator with a holistic vision in order to promote ease of doing business in IFSC and provide world class regulatory environment. The objective of the IFSCA is to develop a strong global connect and focus on the needs of the Indian economy as well as to serve as an international financial platform for the entire region and the global economy as a whole.

IFSCA intends to select an IT Service Provider (SP) to design, develop, implement, operate and maintain the **Supervisory Technology (SUPTECH) System** of IFSCA. The broad scope of work for the Service Provider includes:

- I. Develop the SupTech applications corresponding to the requirements of the business verticals
- II. Supply, installation, commissioning, and maintenance of the associated Infrastructure at the DC-DR for the Supervisory Technology (SupTech) System
- III. Provide and manage network connectivity between DC, DR and IFSCA
- IV. Provide operational services such as helpdesk, SLA monitoring and management to ensure desired performance of the application
- V. Provide integrated and enhanced services to the stakeholders of IFSCA system. The system shall enable seamless integration of functions across different verticals within IFSCA.
- VI. Implementation and operations of Innovation Hub
- VII. Enabling integration with external systems and databases as applicable

The detailed scope of work has been provided in the RFP for selection of SP for SUPTECH System of IFSCA.

As per the guidelines of Central Vigilance Commission (CVC), Smt. Seema Bahuguna, IAS (Retd.) and Shri Ashok Kumar Tripathy, IAS (Retd.) have been appointed as Independent External Monitors by CVC for IFSCA to oversee the implementation of the Pre-Contract Integrity Pact for procurement of services in the IFSCA.

Interested bidders may purchase the RFP online from e-Procurement portal (<https://ifscanivida.com>). Cost of RFP document is INR 31,210 (including portal registration fees of Rs. 2,360, tender document cost of Rs. 20,000 and tender processing fees of Rs. 8,850) (non-refundable). The cost is payable through online payment modes available on the e-Procurement portal. After purchasing the RFP, the bidders should send an email to

[abhishek.faujdar@ifsc.gov.in](mailto:abhishek.faujdar@ifsc.gov.in) with a copy of the payment receipt to register the purchase with IFSCA authorities.

S. No	Activity	Date
1	Start date and time of purchasing the RFP from the e-Procurement portal	1100 hours of 27 December 2021
2	Last date for Submission of Pre-Bid Queries	1700 hours on 17 January 2022
3	Pre-bid meeting	21 January 2022. Exact schedule and venue shall be informed to bidders who purchase the RFP
4	Last date for submission of bids	1500 hours on 7 February, 2022
5	Opening of bids	1500 hours on 8 February, 2022

**Sd/-**  
Deputy General Manager-IT (IFSCA)